

## TRAINING UPDATE

**Lab Location:** SGMC & WAH  
**Department:** Core Lab

**Date Distributed:** 11/21/2016  
**Due Date:** 12/13/2016  
**Implementation:** 12/13/2016

### DESCRIPTION OF PROCEDURE REVISION

|  |
|--|
| <b>Name of procedure:</b>  |
| <b>Printers, Activation and Deactivation of Nursing Unit Printers<br/>SGAH.LIS19 v5</b><br><br><b>Note: this has been converted to a system SOP</b>  |
| <b>Description of change(s):</b>   |
| <b>SOP:</b><br><br>Section 2: move printer list to addenda<br><br>Section 6: remove WAH SOP<br><br>Section 9: add addenda; A - remove printers 429, 430, 440; B -<br>add unit 3300 (printer 273)<br><br><b>This revised SOP will be implemented on December 13, 2016</b> |

Document your compliance with this training update by taking the quiz in the MTS system.

Non-Technical SOP

|                    |   |                 |
|--------------------|---|-----------------|
| <b>Title</b>       | <b>Printers, Activation and Deactivation of Nursing Unit Printers</b> |                 |
| <b>Prepared by</b> | Leslie Barrett  | Date: 3/23/2009 |
| <b>Owner</b>       | Marie Sabonis   | Date: 3/23/2009 |

| <b>Laboratory Approval</b>   |                  |                       |
|--|------------------|-----------------------|
| <b>Print Name and Title</b>  | <b>Signature</b> | <b>Date</b>           |
| <i>Refer to the electronic signature page for approval and approval dates.</i> |                  |                       |
|  |                  |                       |
|  |                  |                       |
| Local Issue Date:  |                  | Local Effective Date: |

| <b>Review:</b>    |                  |             |
|-------------------|------------------|-------------|
| <b>Print Name</b> | <b>Signature</b> | <b>Date</b> |
|                   |                  |             |
|                   |                  |             |
|                   |                  |             |
|                   |                  |             |
|                   |                  |             |
|                   |                  |             |
|                   |                  |             |

## **TABLE OF CONTENTS**

|                                |   |
|--------------------------------|---|
| 1. PURPOSE.....                | 2 |
| 2. SCOPE .....                 | 2 |
| 3. RESPONSIBILITY.....         | 2 |
| 4. DEFINITIONS.....            | 2 |
| 5. PROCEDURE.....              | 3 |
| 6. RELATED DOCUMENTS .....     | 3 |
| 7. REFERENCES .....            | 4 |
| 8. REVISION HISTORY.....       | 4 |
| 9. ADDENDA AND APPENDICES..... | 4 |

---

### **1. PURPOSE**

This procedure describes the steps necessary to activate/deactivate Nursing Unit printers during scheduled and unscheduled Cerner downtimes.

### **2. SCOPE**

During scheduled Cerner downtimes printers are activated 1 hour prior to the downtime. Any results reported at the time of activation will print to the Nursing Units for as long as the printer is activated. This provides the Nursing Units with lab results while Cerner is unavailable.

For an unscheduled Cerner downtime printers are activated 30 minutes after notification of Cerner downtime. They are activated starting 1 hour in the past and are kept on for the duration of the downtime.

Deactivation of the printers is performed when downtime is over and Cerner is available to all.

### **3. RESPONSIBILITY**

LIS staff, Lead Techs and Supervisors must understand and perform this procedure.

### **4. DEFINITIONS**

Cerner – Hospital information system

## 5. PROCEDURE

### Note the following:

- Activate one hour before the scheduled or unscheduled downtime.
- Deactivate printers ONE HOUR after Cerner is available.

1. At the function prompt enter **SRF**.
2. The next screen will appear:  
SELECT OPTION
  1. Activate Label/Send Result Device
  2. Deactivate Label/Send Result
  3. Activate Scheduled Device For Degraded/Restored System
3. Select number **1** to activate the printers and follow the next prompts:

ACTIVATE LABEL/WORKCARD/SEND RESULT/BILLING DEVICE

DEVICE: **400** (example)

Device 400 is currently NOT ACTIVE.

Please confirm ACTIVATION of device 421 (Y/<N>) **Y**

DATE: T (Cerner Scheduled Downtime) – **Do not press Enter**  
or T-1 (If Cerner goes down prior to T)

TIME: scheduled start of downtime **minus** 1 hour (based on IS  
notification of Cerner going down)  
or 60 Minutes prior to notification that Cerner (non-scheduled  
downtime) is down

### **Repeat Step 3 for each printer number**

4. Select number **2** to deactivate the printer and follow the prompts:  
DEACTIVATE LABEL/WORKCARD/SEND RESULT/BILLING DEVICE

DEVICE: **400**

Device **400** is currently ACTIVE.

Please confirm DEACTIVATION of device 422 (Y/<N>) **Y**

### **Repeat Step 4 for each printer number**

6. **RELATED DOCUMENTS**  
Computer Downtime Scenarios

**7. REFERENCES**  
 N/A

**8. REVISION HISTORY**

| Version | Date      | Reason for Revision   | Revised By             | Approved By |
|---------|-----------|---|------------------------|-------------|
|         |           | Supersedes SOP IT035.001  |                        |             |
| 000     | 9/8/2010  | Section 2: add printers   | A Sears                | M Sabonis   |
| 001     | 4/19/2011 | Section 2: update printer list  | A Sears                | M Sabonis   |
| 002     | 9/26/2012 | Section 2: add ARH to printer list<br>All sections: replace SMS with Cerner   | L Barrett              | M Sabonis   |
| 003     | 6/17/2013 | Section 2: add printers and update nursing unit descriptions  | M Sabonis              | M Sabonis   |
| 004     | 11/14/16  | Header: add WAH<br>Section 2: move printer list to addenda<br>Section 6: remove WAH SOP<br>Section 9: add addenda; A - remove printers 429, 430, 440; B - add unit 3300 (printer 273)<br>Footer: version # leading zero's dropped due to new EDCS in use as of 10/7/13. | L Barrett<br>M Sabonis | M Sabonis   |

**9. ADDENDA AND APPENDICES**  
 A. SGMC Nursing Unit Printers  
 B. WAH Nursing Unit Printers

**Addenda A**

**SGMC Nursing Unit Printers**

| <b>SGMC Nursing Unit</b> | <b>Printer Number</b> |
|--------------------------|-----------------------|
| ERD-Triage               | 400                   |
| SPSY                     | 402                   |
| PRE-OP SDS               | 410                   |
| 2D                       | 420                   |
| 2C                       | 421                   |
| ERD-Main/ED Hold         | 422                   |
| MITU                     | 425                   |
| PER - Peds ER            | 427                   |
| 3CFLEX                   | 431                   |
| 3ECVIR                   | 432                   |
| 3C                       | 436                   |
| 3F                       | 438                   |
| 4D                       | 441                   |
| 3MBA                     | 444                   |
| 3ANU                     | 445                   |
| 3MBB                     | 446                   |
| 3BNU                     | 447                   |
| 2A                       | 448                   |
| 1B                       | 449                   |
| PEDS-MITU                | 458                   |
| 4A                       | 461                   |
| 4B                       | 462                   |
| Adventist Rehab (ARHR)   | 504                   |
| GEC                      | 532                   |

Do **not** Activate/Deactivate printers 431 Peds or 434 PICU. They are active at all times.

**Addenda B**

**WAH Nursing Unit Printers**

| <b>WAH Nursing Unit</b>  | <b>Printer Number</b> |
|--------------------------|-----------------------|
| Emergency Dept / ED Hold | 210                   |
| 1500                     | 215                   |
| 1200                     | 218                   |
| 2100                     | 221                   |
| 2200                     | 222                   |
| 2500                     | 225                   |
| 3100                     | 231                   |
| 3200                     | 232                   |
| 3300                     | 273                   |
| 4100                     | 241                   |
| 4200                     | 242                   |
| 4300                     | 243                   |
| Joint Rep Center         | 253                   |
| Adventist Rehab (ARHT)   | 264                   |

Do **NOT** Activate/Deactivate printers 230 (L&D), 231 (OB Postpartum), 214 (PreAdmit Inpatient), 237 (Transcare), and 218 (Same Day Surgery). They are active at all times.