

TRAINING UPDATE

Lab Location: SGMC & WOMC
Department: Field Ops & Core Lab

Date Distributed: 4/29/2021
Due Date: 5/26/2021

DESCRIPTION OF PROCEDURE REVISION

Name of procedure:	
Form: Critical Value Call Log (AG.F580.1)	
Description of change(s):	
<ul style="list-style-type: none">• Combined 3 forms into one	
AG.F317	Outpatient Critical Value Call Log - <i>this was used by techs to notify Field Ops staff that an OP critical needed to be called</i>
AG.F320	Outpatient Critical Value Log, Call to Medical Provider - <i>this was used by FO staff to record receiving the call & then calling it to Dr office</i>
AG.F465	Outpatient Critical Values and Samples Log, WOMC- <i>this was used at WO for calling results to WAH OP (now closed) & for receiving Ned</i>
<ul style="list-style-type: none">• Added space on new form to circle area being called.• The new log will be used by technical and FO staff	
<p>Note – Calls to providers must still be logged in Callback by appropriate staff.</p>	
<p style="text-align: center;">This FORM will be implemented on 5/17/21</p>	

Document your compliance with this training update by taking the quiz in the MTS system.

