

**Abidemi Abaku** *WOMC - Phle/Proc, Non- Technical*

**QDx at AHC - Content: Basic Phlebotomy Techniques Competency 2023** 3/23/2023-1/31/2024

**100%** 3/29/2023 9:09:28 AM

Question Number	Question	Answer	Correct
1	I understand that this is a competency and I must obtain a score of 100%. My manager will reset me ONCE if I meet with her in person to be reset. If I do not score 100% on the second attempt, I must be retrained. I am allowed to use the procedures while taking this quiz.	True	
2	I attest that I will label all specimen tubes at the bedside. I will compare the patient's full name and medical record number of EACH labeled specimen tube to the full name and medical record number on the patient's wristband prior to leaving the room.	I understand and attest that I always do this	●
3	You get dispatched to draw 2 STAT samples on the same unit. You obtain lab labels for both patients and place them on top of your cart. Is it acceptable to leave labels for both patients on top of your cart when you draw the first patient?	No	●
4	You are drawing labs on an outpatient. You know the patient well but realize he is not wearing an armband. What do you do?	Send the patient to admitting to get an armband prior to drawing the blood.	●
5	When the patient is able, you must ask the patient to state and spell his/her name and state his/her birthdate. To what do you compare the patient response?	Patient wristband	●
6	When labeling tubes, the patient name is positioned how on the tube?	Patient name near the top (stopper) of the tube	●
7	You walk into a patient room to draw the patient. You use your FOCUS techniques and note the sharps container is overflowing. What do you do?	Notify the nurse immediately and ask him/her to change the container.	●
8	You are drawing a baby for a blood culture. You got blood after adjusting the needle a bit, but it is flowing very slowly. Your blood culture bottle is half full and the baby's father asks you to stop and pull the needle out. What do you do?	Stop and pull the needle out immediately	●

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9	Patient identification is considered a critical step per the procedure. What does that mean?	All of the above are true.	●
10	You are drawing a timed drug level on a patient. What extra step should you take?	Talk to the nurse to ensure the patient received the drug on time and now is still the correct time for the draw	●
11	Rescheduling is done in the same fashion as receiving a specimen in Sunquest, but you MUST click which box?	Reschedule	●
12	Any adverse event that occurs while drawing a patient should be documented where?	Both of the above	●
13	You have orders to draw a patient. The patient has a pink band on the left wrist. What does this mean?	The patient has a limb alert and we cannot draw from the left arm.	●
14	You have orders to draw a patient. The patient has a LIMB alert for his left arm, and there is an IV running in the right arm. What steps do you take?	Ask the RN to stop the IV, wait 2 minutes, and draw the blood below the IV site.	●
15	Phlebotomist #1 attempts to draw a patient and misses twice. Phlebotomist #2 attempts to draw the same patient and also misses twice. What steps are taken at this point?	Notify the RN and ask him/her to notify the hospitalist.	●
16	Collection lists are printed how often for the hospitals (SGMC, WOMC, and FWMC)?	Hourly	●
17	When sorting collection labels, they are sorted by what factor(s)?	Both of the above	●

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18	You obtain your labels for morning run and note the label on the top is highlighted in yellow. What does this mean?	The label is for a timed specimen, so you need to note the intended collect time.	●
19	The phlebotomy workload and butterfly log should be documented in order of draw. You must list the time in/out of the patient room as well as time spent on other tasks such as MTS, loading the labcoat machine, taking break, taking lunch, etc.	True	●
20	Each person logs his/her collections on a "phlebotomy workload and butterfly log." What else should be documented on this form?	All of the above	●
21	When is it acceptable to cancel a specimen without documenting the name of the person notified?	Never	●
22	What steps must be taken before leaving your phlebotomy cart unattended to use the restroom?	All of the above are required.	●
23	At what intervals are the phlebotomy carts cleaned?	Each phlebotomist is required to clean his/her cart at the start and end of the shift and document on the phlebotomy workload and butterfly log	●
24	You have an order for a PFT test. What special actions are taken?	All of the above	●
25	When is PPE doffed and discarded after drawing a patient on isolation precautions?	Prior to leaving the room	●
26	What type of isolation precautions require you to wash your hands with soap and water instead of alcohol?	Enteric	●

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27	Is it acceptable to store personal items such as cell phone on your phlebotomy cart or in the drawer?	No	●
28	Where are patient labels and logs placed when walking through the hallways?	In the drawer of the cart	●
29	Which specimens routinely require cleaning the arm with something other than alcohol?	Alcohol and blood cultures	●
30	You are drawing coagulation tests in a blue, sodium citrate tube. The patient is a difficult stick and you don't fill the tube all the way. You restick the patient and get more blood. Is it acceptable to pour blood from one tube into the other tube so that the volume is sufficient?	No	●
31	What documentation is required when cancelling a specimen for any reason?	All of the above are required for all cancellations	●
32	Behavioral Health calls to say they have a needlestick at 1:30am. What are we required to do?	We must send someone to collect the exposure labs within 1 hour	●
33	We are drawing exposure labs on a patient and the nurse hands us the HIV consent. What steps should be taken?	Give the consent back to the nurse and instruct him/her to send the consent to occupational health.	●
34	Proper handwashing is critical to patient care. What code word is stated when an employee observes another healthcare worker not following appropriate hand hygiene procedures?	Lavender	●
35	If someone says "lavender" to you, what is the proper response?	Thank you	●

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36	You collect an after-hours neonatal bilirubin. Who is responsible for telling the patient/parents they are allowed to leave when results are returned?	The phlebotomist	●
37	You have a timed troponin due at 1130am. At what time must this be drawn?	11 am to 12 noon	●
38	You have a timed order due at 2pm. The doctor tells you to wait to collect it until 4pm, because the patient will have additional labs drawn. What steps are taken?	Cancel the current timed order as WTO and include the physician's name. Place a new timed order for 4pm	●
39	You have a timed order due at 5am. You are right in the middle of am run at that time. Is it acceptable to hold the label and draw after am run is complete?	No	●
40	When must hand hygiene be performed?	All of the above	●
41	Patient labels and logs with patient information must be discarded in a shred bin when they are no longer needed. It is unacceptable to leave PHI on your phlebotomy cart.	True	●