**TRAINING UPDATE**

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| **Lab Location:** | All sites | **Date Distributed:** | 11/14/24 |
| **Department:** | Core Lab | **Due Date:** | 11/30/24 |
|  |  | **Implementation:** | **ongoing** |

**DESCRIPTION OF PROCEDURE REVISION**

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| **Name of procedure:** |
| AHC.QA40: Quality Control Program |
| **Description of change(s):** |
| At the request of some of our techs, **the calculation for acceptable lookback results (% error) was added to our Quality Control SOP** (AHC.QA40) in section 5.4 “Action for Unacceptable QC Results” under A7 “Patient Look-Back”.From the SOP:Patient Look-Backa) Repeat the last three patient samples that were reported before the QCfailure. Record the instrument, test and results (original and repeat) onthe Patient Look-Back Log (AG.F187) and indicate if the results arewithin the TEa.b) All three repeated results must be within the TEa for the assay. Ifacceptable, proceed to step H for documentation guidanceTo determine if repeated results are within TEa, calculate the % error.To calculate the % error:Determine the difference between the original result and the repeatresult. Then divide the difference by the original value. Multiply thatresult by 100.**Calculation:****(Original result – repeat result)/original result x 100 = % error****Please review the SOP in MediaLab.** |

Document your compliance with this training update by taking the quiz in the MTS system.