



Adventist

HealthCare

Monthly Meeting

December 2024

AGENDA

- Devotional
 - ***Stewardship*** Reflection
- Excellence in Motion Highlight
 - Leadership System Overview
 - How is AHC going ***Beyond***?
- Team Highlights



Stewardship

We take ownership to efficiently and effectively extend God's care.

Stewardship is about taking care of something or someone entrusted into our care.

At Adventist HealthCare, each one of us are caretakers or stewards of the resources entrusted to us – like equipment, supplies, facilities and utilities. When we take personal responsibility to be good stewards, we are able to efficiently and effectively extend God's care as we care of for patients and their families.

Discussion

1. Jesse Lyn Stoner, Author and Organizational Consultant, said, "Stewardship is to hold something in trust for another." What do you think this means? And how does it apply to what you do in your department?
2. What can you do to help create a culture of stewardship at Adventist HealthCare?

Stewardship (Continued)

Quote:

We must remember we are stewards of what God has provided for us, not owners.

– Joyce Meyer, author and speaker

Bible Verse:

Now in this way, those who are trusted with something valuable [stewards; household managers] must show they are worthy of that trust [be found faithful].

– 1 Corinthians 4:2, EXB

Prayer:

God, you are the source of every good gift. We commit ourselves to being good stewards of what you have given us. Help us to be grateful, accountable and responsible of all thing entrusted into our care. Enable us to make stewardship a way of life. Amen.

How We Give Back to the Community

Pop-Up Clinic

- AHC hosted its **4th biannual pop-up clinic** at the General Conference headquarters offering blood work and provider visits for international church leaders
- Through this partnership, we have:
 - Drawn and processed **123** sets of bloodwork;
 - Completed **137** provider visits
 - Served **124** unique individuals



Breast Cancer

AHC Breast Cancer Campaign was a big success

- **2,000+** community members discovered their screening recommendations with our free assessment
- **70+ community providers & AHC leaders** joined our 2nd Annual Breast Cancer Symposium to learn about advanced screening, treatments, and resources available in the fight against breast cancer



Triumph Trek

Rehab & Home Health hosted the inaugural **Triumph Trek Fun Run & Health Fair**

- **300** patients and their families and friends attended
- Over **\$20,000** was raised to help support AHC rehabilitative services



Heart Health

WOMC took part in the Burtonsville Volunteer Fire Department open house to **raise awareness about heart health**

- Provided blood pressure screenings and gave out health information and hand sanitizers



FWMC TEAM HIGHLIGHTS December 17, 2024

• Discuss 6 Dashboard Graphs

- Participants: Wayne Dawes, George Sonkwa, Arlene Mencias, Dorinda O'Garro and Juliete Davis-Ray, Alex Hsu, Zanetta Morrow, Paulette Thompson, Derrick Wallace, Bryana Scarborough.

Notes:

- Discussed the metrics/graphs. Graphs were not updated at the time of the meeting but data from October 2024 looked good.
 - Pointed out the need for CAP DPMO improvement.
- Discussed being respectful and receptive to one another when tasks/assignments are delegated by peers and/or management.
- Discussed that the need to put away supplies is a group effort and should be everyone's responsibility, not solely Donald or Ash.
- Discussed the implementation of tech in charge, TIC, at FWMC beginning January 2025 in efforts to bridge the communication gap between the technical and non-technical staff as well as to ensure day to day operations are met.
- Discussed that all staff should be clocking in and out for breaks
 - Technical and non-technical staff need to work together to ensure everyone on the shift gets a break.
- Discussed the employee engagement scores as well as re-announced the winners
 - Informed staff that a party will be thrown in January 2025.

SGMC TEAM HIGHLIGHTS December 24, 2024

- **Discuss 6 Dashboard Graphs**

- **Attendance:** Sapna, Shawnette, Bezalem, Maria, Ishrat, Jonathan, Ash, Rob, Alex, Andrew, Aschalew

- **Discussions:**

- Phlebotomy and processing met their metrics for BMP and UA < 35 mins we are on the green - Congratulations
- CAP DPMO trying to finish strong on this Metric by year-end so hopefully we can still reach our goal - ALL CAP Submitted
- Troponin/Lactic Acid affected by ongoing issues with Atellica especially month of November - Might see improvement in December 2024
- Remind staff in huddles that we do have metrics to meet such as Troponin, Lactic, etc. and we just have to be aware on how to tackle these issues and meet our goals
- Reminders about MTS and Empower modules - Its importance to the group - MTS deadline 12/31/24
- Glint Survey results will be posted soon in Humanity and Smart Term - Actions will be taken on the comments and feedback from the group
- Heartfelt appreciation to the staff for their hard work and dedication - mentioned new staff in the room.
- We have new promotions, but they are still in progress and some in evening shift such as Sara Fanta.

WOMC TEAM HIGHLIGHTS December 24, 2024

- Discuss 6 Dashboard Graphs
- WOMC Staff Meeting
 - Non-Technical Team said the tube station goes down daily either in the lab or on the floors, that all of the tubes on the floor are sometimes located at the front of the RN station but there are none in the back of the unit near patient rooms and a lot of the tube stations are out of tubes (Paulette & Derrick will train Rep 2's and above on how to enter service tickets)
 - CAP DPMO: Many sample handling issues-each case is investigated, and staff are retrained
 - COAG TAT affected by ongoing issues with Auwi LIS connectivity because staff are trouble shooting
 - ALL staff need to use the timer in Chem for TROP and Lactic samples
 - Reminders about MTS, Direct Observation Competencies, and Lab Star Nominations due by 12/31/24
 - Promotions : Octave Andjalepou to MT II Trainer and Glacilene Arteaga to MT II Trainer

WE WANT TO HEAR FROM YOU!



Do you have a great idea for performance improvement?

- ✓ Talk to your manager
- ✓ Contact your entity leadership
- ✓ Write to OE@AdventistHealthCare.com



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