



Monthly Meeting

February 2025

AGENDA

- Devotional
 - Respect Reflection
- Excellence in Motion Highlight
 - Leadership System Overview
- Team Highlights



RESPECT

We recognize the infinite worth of each individual.

At Adventist HealthCare every person, regardless of their origin or identity, holds inherent value and dignity. As a collective humanity, we have the remarkable ability to unite, learn from one another, and share meaningful experiences that bridge our differences and celebrate our commonalities.

DISCUSSION QUESTIONS

1. In your family or culture, what are some behaviors and actions that demonstrate respect?
2. What respectful behaviors are most important to the patients or customers in your department?
3. In what ways do you think social media has impacted how people demonstrate respect?

Respect^(Continued)

Quote:

The right to be respected is won by respecting others.

Vasyl Sukhomlinsky, influential Ukrainian educator

Bible Verse:

Respect everyone. Love the community of believers.
Reverence God. Honor your ruler.

1 Peter 2:17, The Voice

Prayer:

God, help us to be respectful of every person we meet, no matter how different we perceive them to be. Open our hearts to accept, appreciate and value all people. Amen.

February is American Heart Month

Heart disease is the number one killer of men and women in the United States. Our heart care teams are relentless in the pursuit of bringing advanced, comprehensive heart care to the communities we serve. Please join us in:

- ♥ Honoring those living with heart disease and other heart related conditions.
- ♥ Encouraging heart disease prevention and raising awareness.

We're celebrating all month long!

- ♥ Feb. 7 is Go Red Day! Wear red to raise awareness for women and heart disease.
- ♥ Celebrate Cardiac Rehab Week on Feb. 10-14.
- ♥ Register to attend a Women's Heart Health webinar on Feb. 26 at AdventistHealthCare.com/Calendar.
- ♥ Take the free heart health risk assessment to learn your risk.



TEAM HIGHLIGHTS

- Discuss 6 Dashboard Graphs
- Continue the Monthly Meeting discussing information for your department.

TEAM HIGHLIGHTS

FWMC;

- Discussed the new AHC vision
- Discussed timed collections including pt and ptts
- Discussed graphs on communication board
- Rob reviews 2025 metrics

TEAM HIGHLIGHTS

SGMC:

- We talked about metrics and ensuring staff were familiar with the initiatives and to provide feedback. We talked about the 2 new metrics (PTT timed collections and UA TAT– and spotlighted that any “Timed” draws require fast throughput (collection, receipt, processing, analysis and resulting).
- We discussed “Respect” for the month and touched on the importance to be timely to your workstations. We talked about patterned attendance issues and the requirement for management to enforce policy.
- Glint Survey – Quest at AHC scored the highest in the region. Feedback from the survey was heard and leadership continues to push improvement in lowest scoring areas (eg: pay). Management will maintain good practices which build trust and employee satisfaction, and use all feedback as an opportunity to improve.

TEAM HIGHLIGHTS

WOMC;

- Discussed the new vision for AHC
- Discussed issues surrounding timed collections ---> Rob emphasized the timing and that collecting too early will result in an outlier, staff brought up the communication amongst one another, and the struggle with orders being placed in the ED and then when the patient becomes an inpatient, the orders are still pending
- We reviewed the 2025 metrics
- Announced Rocio & Octave as the Lab Star Winners



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