

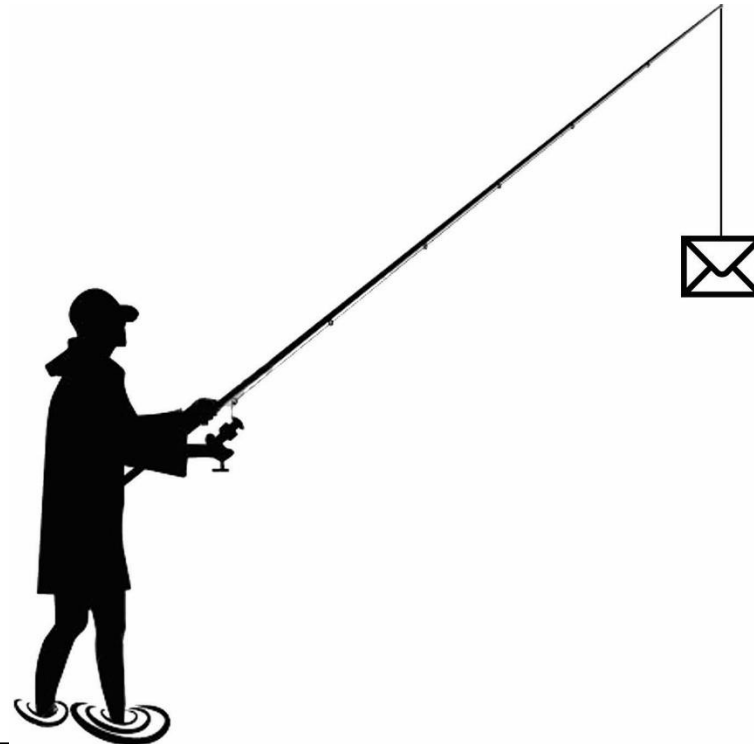


المختبر المرجعي الوطني
National Reference Laboratory

Managed by LabCorp

A Mubadala Company

Information Technology Department



Phishing Awareness

DON'T GET HOOKED

How to Recognize and Avoid

PHISHING ATTACKS



What is Phishing?

Phishing is when a hacker impersonates a legitimate institution or a co-worker to lure you over email or a call into providing sensitive data such as passwords or banking information.

Phishing is on the rise!



What is Phishing?

▶ The Go-To Social Engineering **Strategy**

Phishing attacks are **techniques** used by cybercriminals to con users/employees into **revealing sensitive information** ⚠ or **installing malware** ⚠ by way of electronic communication.



Phishing Attack Methods

**MOST
COMMON
TYPE OF
PHISHING
ATTACK**



MASS-SCALE PHISHING

Attack where fraudsters **cast a wide net of attacks** that aren't highly targeted

**HIGHLY
TARGETED
TYPE OF
PHISHING
ATTACK**



SPEAR PHISHING

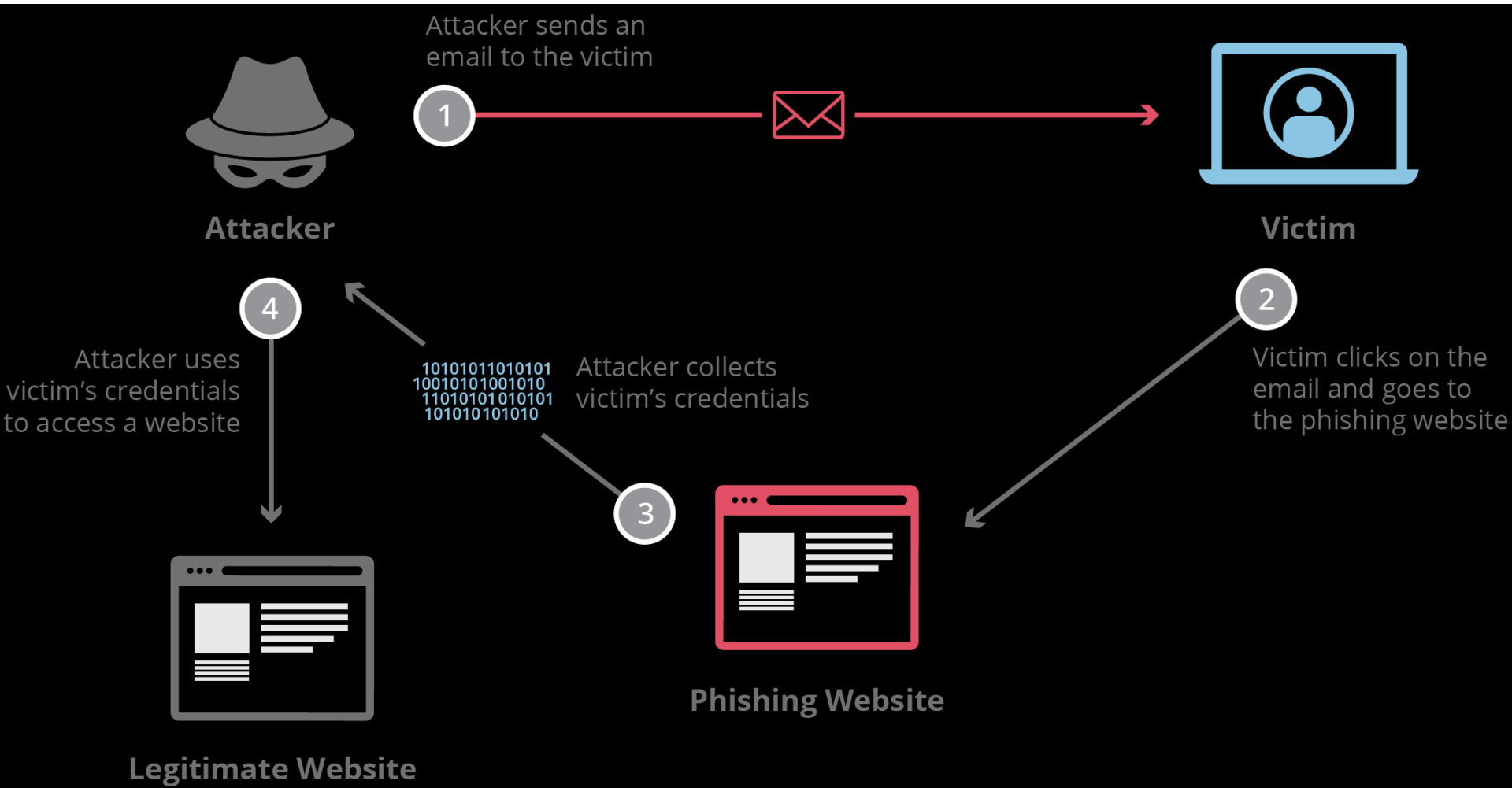
Tailored **to a specific victim or group of victims** using personal details

**THE
MOBY DICK
OF PHISHING
ATTACKS**



WHALING

Specialized type of spear phishing that **targets a "big" victim** within a company e.g., CEO, CFO, or other executive



Keep Your Eyes Peeled for **All Forms** of Phishing Attacks

EMAIL PHISHING

Fraudsters send **phony emails** that appear to come from valid sources in an **attempt to trick users** into revealing personal and financial information

What to look for?

The screenshot shows an email interface with the following details:

- From:** EasyPay Support (Callout: Sender Name and Domain Spoof Known Brand)
- To:** AP@yourcompany.com
- Subject:** Please pay overdue toll
- Attachment:** E-ZPass_0000300019.zip (Callout: Compressed Attachments (e.g., zip files))
- Message Body:**
 - Notice to Appear, (Callout: Impersonalized Messages)
 - You have not paied for driving on a toll road and the fee is past due. (Callout: Grammatical Errors)
 - The copy of the invoice is attached to this email.
 - Best Regards, John Doe (Callout: Scare Tactics)
 - EasyPass Agent (Callout: Imitating a Known Brand)
- Attachment Preview:** E-ZPass_0000300019.zip (Callout: Compressed Attachments (e.g., zip files))

Highly Personalized Messages

Unlike mass phishing emails, spear phishing messages are highly personalized and will often reference coworkers' or friends' names

To: jsmith@bigbank.com

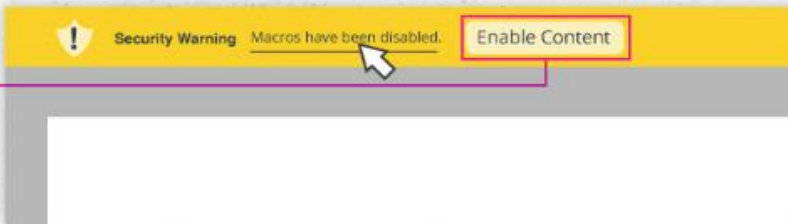
Subject: Urgent Notice

Dear James,

We were contacted by your HR Director, Anne Wallace.

Embedded Malicious Files

Common file attachments (.doc, .xls, .ppt, etc.) can contain malicious macros



Spoofed Links

Spoofed link text can hide a hyperlink's actual destination

To: jsmith@bigbank.com

Subject: Urgent Notice

http://69.195.85.136/~wrER3/sper323.html

<https://www.bankofamerica.com>

Spoofed Websites

Links to spoofed versions of well-known websites can look legitimate and are used to steal info submitted via forms or distribute malware to visitors



VISHING

Short for "**voice phishing**," vishers use the telephone to solicit unsuspecting victims for **financial or personal details**

What to look for?

Personal data

can be gathered from social media profiles, providing criminals with **sensitive details** to make attacks seem more legitimate

Vishers utilize

fear tactics

to con you into thinking **your money is in danger** and you must act quickly

Persuasive phone tactics

that are **too good to be true** are a dead giveaway of criminal activity

Phoenix, AZ
555-555-5555

Scammers often **alter phone number/IDs** to disguise the real origin of the call



First Things First—Be Vigilant Online and Use Your Common Sense!



Always be suspicious of any unsolicited communication from businesses or individuals, regardless of the message medium

Don't click on links or attachments in suspect emails, texts, or social media messages

Directly contact the purported sender via their official website, phone number, or email address if you are not sure about the legitimacy of a message you have received

Report suspected phishing scams to your IT and security teams

6 COMMON PHISHING ATTACKS AND HOW TO PROTECT AGAINST THEM

HOW TO IDENTIFY PHISHING SCAMS AND PROTECT YOURSELF

1 Deceptive Phishing



Email messages claiming to come from recognized sources ask you to verify your account, re-enter information, or make a payment.

SCAM'S OBJECTIVE:

Trick you into providing the details they need to access your bank account.

HOW TO AVOID IT:

Look out for generic greetings or requests for information that the sender should already have.



Spear Phishing 2

A more sophisticated version in which the sender uses available information to direct their request at you.

SCAM'S OBJECTIVE:

Directly target you to acquire your banking details or other data.

HOW TO AVOID IT:

Look out for typos, and 'alarming' threats or ultimatums.



3 CEO Fraud



Phishers use an email address similar to that of an authority figure to request payments or data from others within in the company.

SCAM'S OBJECTIVE:

For the victim to transfer money directly to the cybercriminals.

HOW TO AVOID IT:

Double-check suspicious requests with the boss before putting the business in jeopardy.



Fraudsters hijack a website's domain name and use it to redirect visitors to an imposter site.

SCAM'S OBJECTIVE:

To intercept and steal online payments.

HOW TO AVOID IT:

Check that the URL of any site asking for data is authentic – look for the secure certificate.



5 Dropbox Phishing



Realistic-looking emails claiming to come from Dropbox request the user to click through to "secure" their account or download a shared document.

SCAM'S OBJECTIVE:

To install malware on the victim's computer.

HOW TO AVOID IT:

Set up two-step verification, for example with a USB key.



Google Docs Phishing 6

A message invites victims to view documents on Google Docs. The landing page is indeed on Google Drive so it seems convincing, but entering your credentials will send them straight to the scammers.

SCAM'S OBJECTIVE:

Access to your Google account, including Gmail, Google Play and Android applications.

HOW TO AVOID IT:

Examine the page carefully for errors, such as corrupt characters in the language selection box. Check which service you are entering – it is listed below "One account. All of Google."



Additional Resources

- ❑ <https://gulfnews.com/business/sectors/technology/cybercrime-cost-uae-dh5-14b-this-year-1.1933736>
- ❑ <https://www.tripwire.com/state-of-security/security-awareness/6-common-phishing-attacks-and-how-to-protect-against-them/>
- <https://blog.capterra.com/do-you-know-how-to-prevent-phishing-test-your-it-knowledge-with-these-5-phishing-quizzes/>
- ❑ <https://www.valuwalk.com/2016/09/phishing-attacks-protect>

**For more Information
Please contact IT Service**

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