

WORK INSTRUCTION

J-W-TS-0377-00

# PATIENT SPECIAL NEEDS

St. Joseph Medical Center, Tacoma, WA St. Francis Hospital, Federal Way, WA St. Clare Hospital Lakewood, WA St. Anthony Hospital Gig Harbor, WA
St. Elizabeth Hospital Enumclaw, WA
Highline Medical Center Burien, WA

Harrison Medical Center, Bremerton, WA
Harrison Medical Center, Silverdale, WA
PSC

# PURPOSE

To describe how to enter and deactivate the special needs (requirements) of the patient.

## BACKGROUND

Patients may require units that have special treatment: Irradiated, Washed, CMV-, HBS-, Volume-reduced, etc. The special needs function activates under the "**S**" tab of the At-a-Glance bar. Many patients in our system are on the Transfusion-Free Medicine protocol which also needs to be called out so that they will not inadvertently receive a blood product which they have rejected for transfusion.

#### **RELATED DOCUMENTS**

M-W-TS-0105 Patient History Check

### STEPS

#### **Adding Patient Special Needs**

- 1. From the Patient Order module, open the patient profile, select File > Open > Patient
- 2. With the Patient Profile window open, select **Edit > Edit Patient Special Needs**. The Patient Special Needs window opens.
- 3. Enter the code for the special need in the Need ID column of the Special Needs grid.
  - A comment may be entered in the Comment column, but is not required.
  - If the Need ID is not known use the find button for the list of special needs codes.
- 4. Add a row to the grid for each special need.
- 5. Click **OK** to save and close the window. The special need button activates on the **Patient-At-A-Glance Bar** by displaying a capital '**S**.'
- 6. This is the current list of special needs codes in use at SJMC

Special Needs Codes	Description
CMVNEG	CMV negative products
HBSNEG	Hemoglobin S negative RBCs
HLAMATCH	HLA matched platelet only
IGANEG	IgA negative products
IRRAD	Irradiated RBCs, PLTs
PLTWASH	Washed PLTs only
RBCWASH	Washed RBCs only
TXFREE	Transfusions limited
RHNEG	Rh Neg transfusion special need

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### **Inactivating Patient Special Needs**

- 1. From the Patient Order module, open the patient profile, select File > Open > Patient
- 2. With the Patient Profile window open, select **Edit > Edit Patient Special Needs**. The Patient Special Needs window opens.
- 3. Select the special need row to inactivate.
- 4. Enter an End Date (type in "D" and press Tab) and a Comment. Both are required.
- 5. Click **OK** to save and close the window.
- 6. The inactivated special need is shown as end dated in the patient profile and is no longer in effect.
  - An audit trail is maintained for all special needs and may be viewed from the Patient-At-A-Glance Bar at any time.
  - **Note:** When a special need is inactivated, the system will no longer require components to meet that special need.

# REFERENCES

AABB Standards for Blood Banks and Transfusion Services, current edition

AABB Technical Manual, current edition

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