

Our best care. Your best health."

M-W-TS-0334-00

PATIENT, ORDER, & RESULT COMMENTS IN SAFETRACE TX

⊠ St. Joseph Medical Center, Tacoma, WA ⊠ St. Francis Hospital, Federal Way, WA

St. Clare Hospital Lakewood, WA

☑ St. Anthony Hospital Gig Harbor, WA
 ☑ St. Elizabeth Hospital Enumclaw, WA
 ☑ Highline Medical Center Burien, WA

Harrison Medical Center, Bremerton, WA
 Harrison Medical Center, Silverdale, WA
 PSC

PURPOSE

To describe how to add comments to both the patient history, patient orders, and patient results.

BACKGROUND

Result comments must be entered in the comments box to the right of the result prior to saving the result screen. Order comments can be entered into the Comments Tab of the order.

Patient comments can be entered into the patient record at any time so that they are available to the person working on a specific patient's testing. These can include information about unusual testing results, information received from workups performed at Bloodworks NW, etc. Reading through the patient comments prior to beginning testing is part of the patient history check.

Coded comments are an easy way to record information for other techs or for providers, as they allow for entering information in the locations that have an underscore "_ ".

RELATED DOCUMENTS

M-W-TS-0105 Patient History Check

A. STEPS FOR RESULT COMMENTS – SJMC Only

Adding Canned (Coded) Result Comments

- 1. From the **Result Entry window**, enter an appropriate test interpretation.
- 2. Tab to or **click in the Comments field** located to the right of the Interpretation field of the test that result comments are to be entered on.
- 2. From the main menu bar, select **Results > Result Comments**. The Result Comments window opens.
- 3. With the cursor in the Comment ID field, enter the desired Comment ID if known.
- 4. If the desired Comment ID is unknown:
 - With the Cursor in the Comment ID field, click **Find**. The Find Comments window will open.
 - Select **Query** to query all result comments or the search may be limited by entering data in the Comment ID field, the Class, or Subclass and then select Query.
 - Select the desired comment, click **OK**. The selected comment will populate the Result Comment field.
 - **NOTE:** It is ok to edit the coded comment if additional information needs to be added to the comment. Similarly, anything in the comment field can be erased by backspacing over it.
 - Click **OK** to close the Result Comments window.

P:\Transfusion Service Active\7 - PolicyStat - Uploaded documents\Patient, Order, & Result Comments in SafeTrace Tx-00.docx	Effective Date: 5/19/17	Page 1 of 5
Unauthorized use or copying of this document is prohibite	d by FHS.	

- 4. The selected comment populates the Comments field of the Result Entry window.
- 5. When finished entering all required test results and result comments, click the **SAVE** icon on the toolbar to save the information.
- 6. Close the Result Entry window by clicking the **X button** on the top right corner of the window.

To Free-text Result Comments

- 1. From the **Result Entry window**, enter an appropriate test interpretation.
- 2. Tab to or **click in the Comments field** located to the right of the Interpretation field of the test that result comments are to be entered on.
- 3. From the main menu bar, select **Results > Result Comments**. The Result Comments window opens.
- 4. Place your **cursor** into the large **Description** box in the lower half of the screen and start typing.
- 5. Save and close

B. STEPS FOR PATIENT COMMENTS – All Sites

Adding Canned (Coded) Comments

- 1. From the Patient Order module, open the patient profile, select File > Open > Patient
- 2. With the Patient Profile window open, select **Edit > Edit Patient Comments**. The Patient Comments window opens.
- 3. To enter a new coded comment first create a new comment line by arrowing down which adds a new row to the grid. Alternately click the **Add** button on the right to accomplish this task.
- 4. If known, type in the coded comment directly into the Comment ID box in the Comments grid.
- 5. If the coded comment ID is unknown, click the Find button at the right of the Patient Comments window.
- 6. The Find Comments window will open.
 - Place the cursor in the **Comment ID box, right click and find** the desired comment. Click **Query.**
 - If the comment is a "template" that needs data entered (like the CONSENT comment which must be recorded once daily when the Consent on the pickup slip says NO), place the cursor in the Text box. Add the desired information to the spots where there is an underscore. Additional comments may also be free-texted in as well.
 - When complete, click **OK** to save.
- 7. Add a row to the grid for each patient comment by pressing enter or using the down arrow. **Note**: The system will allow duplicate comments to be added to the patient.
- Click OK to save and close the window.
 Note: The patient comments button activates on the Patient-At-A-Glance by displaying a red capital 'C'.

Adding Free-Texted Patient Comments Only

- 1. From the Patient Order module, open the patient profile, select File > Open > Patient
- 2. With the Patient Profile window open, select **Edit > Edit Patient Comments**. The Patient Comments window opens.
- 3. Ignore the Comment ID box. Do not activate it

P:\Transfusion Service Active\7 - PolicyStat - Uploaded documents\Patient, Order, & Result Comments in SafeTrace Tx-00.docx	Effective Date: 5/19/17	Page 2 of 5
Unauthorized use or copying of this document is prohibite	d by FHS.	

4. Place your cursor directly in the **Description box** and start typing. **Inactivating Patient Comments – SJMC only**

- 1. From the Patient Order module, open the patient profile, select File > Open > Patient
- 2. With the Patient Profile window open, select **Edit > Edit Patient Comments**. The Patient Comment window opens.
- In the comments grid, select the comment row to be inactivated and enter an End-date by typing in the letter D and tabbing. Include a comment / reason to describe why the comment was end-dated. This could be due because a patient no longer requiring a special need, or an SJMC comment may no longer apply.
- 4. Click **OK** to save.
- 5. The inactivated comment is shown as end dated in the patient record. It still may be viewed from the Patient-At-A-Glance bar.

C STEPS FOR ORDER COMMENTS

Comments can be placed on at order at any time. Currently only one coded comment is available, however you may free-text any pertinent information into the Comment tab.

- 1. Open the Patient Profile. Select: File > New Order > Regular
- 2. Type in the test, quantity, etc., for your order.
- 3. Click on the comment tab at the top of the screen
- 4. Place the cursor in the Comment ID box and right-click Find. The Find Comments window opens.
- 5. Click Query. The Coded Comments grid opens
- 6. Click on desired comment
- 7. Click OK. Comment will populate into the Comment Tab
- 8. Enter any information over the top of the underscore spots. You may free-text information as well.
- 9. Click the **X** in the upper right corner to save changes and close.

CODED COMMENTS TABLE

Comment Code	R	Р	0	Interpretatio	n		
Key: R = I	Resi	ult (Con	iment P = Patient Comment O = Ord	ler comment		
AB D	x			Patient plasma demonstrates the presence of Anti-D. cannot be distinguished from passive Anti-D due to RI received RhIG within the last 6 months or there is a re immune Anti-D, please contact the SJMC blood bank titer be performed.	In the prenatal patient, in the prenatal patient, in IG administration. If the ason to believe this may at 253-426-6654 to ask	mmune Anti-D e patient has not y be a true that an antibody	
ABID	Х	Х		Antibody identification in process			
ABSCN	Х			Patient's plasma is not demonstrating the previously identified Anti at this time.			
ABSCP	Х			Patient's plasma is demonstrating the previously identified Anti			
Comment Code	R	Ρ	0	Interpretation (c	ont.)		
ARC	Х			Testing Performed at the Re	eference laboratory.		
P:\Transfusion Se in SafeTrace Tx-0	ervice 0.doc	Acti x	ve\7	- PolicyStat - Uploaded documents\Patient, Order, & Result Comments	Effective Date: 5/19/17	Page 3 of 5	
	Unauthorized use or copying of this document is prohibited by FHS.						

BWNW	Х			Testing performed at Bloodworks Northwest, Seattle WA.		
CCALL	Х			CRITICAL VALUE(S) for _ called and read back to _ (loc:_) at _ by		
DARA	Х			Daratumumab interferes with compatibility testing and antibody screening. Antibody detection test (using DTT-treated reagent red cells) performed at Bloodworks Northwest is NEGATIVE.		
ELUNEG	Х			No clinically significant antibody eluted from patient cells.		
ELUPOS	Х			Anti eluted from patient cells.		
FTN	Х			Further testing to follow.		
INFRH	X			Infant is type _ and appears to be Rh negative. Further testing to determine the infant's Weak D status is not possible at this time due to the presence of a positive DAT. For the purpose of RhIG administration, the infant should be considered to be Weak D positive and RhIG should be administered to the mother. Retesting in three months is recommended if an accurate Rh type is desired.		
INVALIDABO	X			ABO discrepancy resolution pending. Patient's red cell antigen type ("forward type", ABO type) does not match the serum type ("reverse type", anti-A and anti-B type). ABO discrepancies happen for a wide variety of reasons, including mutations of red cell antigens, unanticipated antibodies, prior bone marrow transplantation, or advanced age		
KBNEG	Х			No cells with fetal hemoglobin seen in _maternal cells.		
KBPOS	X			cells with fetal hemoglobin seen per maternal cells counted.		
KBRG	Х			_ cells with fetal hemoglobin seen per _ maternal cells counted. This indicates the need for _ vials of Rh Immune Globulin.		
LST INCOMP	Х			Blood is phenotypically matched to the patient. Least incompatible.		
NS	X			Patient's plasma demonstrates an antibody of undetermined specificity and questionable clinical significance. All commonly encountered clinically significant alloantibodies have been ruled out.		
RHIG	Х			Patient is a candidate for RhIG.		
RPT	Х			Verified by repeat analysis		
SICKLE	Х			The method used to obtain this result is for screening purposes only. Further studies, such as Hgb Electrophoresis, are recommended.		
ТРВ	Х			Test performed by		
PCALL	Х			Patient's plasma demonstrates an antibody of undetermined specificity and questionable clinical significance. All commonly encountered clinically significant alloantibodies have been ruled out.		
PN	Х			Current sample from _: Anti titer _ (1:_) Score _ Previous sample from _: Anti titer _ (1:_) Score _		
ABID CHG		Х		ABID methods: Gel, Solid, LISS, PEG, Eluate, Saline, Cold, Prewarm		
AUTO		Х		Patient has autologous donations for OR on .		
AUTOCHG		Х		Autologous units charged. Unit # (Exp _).		
BB HIST		Х		No transfusions or pregnancies in the last 3 months, per		
BTEMERG		Х		Component Emergency Issued by _ with factors.		
CONSENT		Х		Informed nurse _ on _ that patient consent for transfusion had not been obtained. The nurse was asked if transfusion should be delayed until consent obtained. The answer was		
DRNOXM		Χ		Dr does not want blood crossmatched for this patient at this time.		
DRYESXM		Χ		Dr wants _ units of RBCs to be crossmatched for this patient.		
ROULEAUX	Х	X		Rouleaux observed, saline replacement is negative.		
SUMMARY		Х		DAT:Poly(_)IgG(_)C3(_). ECHO:I(_)II(_)III(_), Gel:I(_)II(_)III(_), PEG:I(_)II(_)III(_), LISS:I(_)II(_)III(_), PWarm:I(_)II(_)III(_).		
WEAK		X		Weak back type. Incubate 15 min at RT before reading.		
WKD	Х	Х		Patient is Weak D positive, but will be considered to be Rh negative for the purposes of transfusion and RhIG administration.		
NORHIG	Х	Х		This Patient is not a candidate for Rh Immune Globulin		
NSAB		X		Non-specific antibody. AHG crossmatch required. All commonly encountered clinically significant antibodies ruled out. ECHO:I(_)II(_)III(_), Gel:I(_)II(_)III(_), PEG:I(_)II(_)III(_), DAT:Poly(_)IgG(_)C3(_). Reacts with _ of _ cells.		
PHENO		Χ		Pt is C_E_c_e_,K_,Fy(a_b_),Jk(a_b_),S_s_,M_N_,Le(a_b_),P1		
KEEPAHEAD			X	Keep ahead:units of RBC's on this order		

P:\Transfusion Service Active\7 - PolicyStat - Uploaded documents\Patient, Order, & Result Comments	Effective Date: 5/19/17	Page 4 of 5
in SafeTrace Tx-00.docx		

REFERENCES

AABB Standards for Blood Banks and Transfusion Services, current edition

AABB Technical Manual, current edition

3/17 Page 5 of 5	Effective Date: 5/19/17	P:\Transfusion Service Active\7 - PolicyStat - Uploaded documents\Patient, Order, & Result Comments					
		in SafeTrace Tx-00.docx					
-							

Unauthorized use or copying of this document is prohibited by FHS.