

Hand hygiene stand down meeting talking points

- [Why we're doing this](#)

Hand hygiene is everyone's responsibility

- It protects our patients – you – your family
- It's part of our vision: It makes us a trustworthy partner and helps us in our commitment to deliver world-class care, and improve the health and well being of the community
- Hospitals have eliminated hospital acquired infections through the use of improved hand hygiene

Hand Hygiene is the single most important method to protect from transmitting germs and preventing infections.

- [Expectations and commitment](#)

Consequences for non-compliance

- If you are identified as not complying with hand hygiene expectations – first meeting is you and your manager. Second event, you and your manager will meet with the Quality leader.

Sign a personal commitment pledge

- [Employee commitment](#)

We are asking everyone to commit to these tasks:

- Wash my hands
- Wash my hands frequently
- Speak up when I observe others not washing their hands as necessary
- Allow feedback from others on the frequency of my hand washing
- [Scripting to ensure handwashing](#)
- Did you TAKE 5? (This means, did you wash your hands?)
 - Please wash your hands using the waterless or soap and water.
 - We must wash our hands to protect our patients, please wash your hands.
- I Have A Concern that you could spread infection, please wash your hands. (Pull person aside, do not say this in front of a patient.)
- If hand hygiene is not completed after these interventions, notify the appropriate manager, and enter a Safecare under Infection Control/Hand Hygiene Compliance.
- [Your commitment](#)

- I agree to comply with hand hygiene by performing hand hygiene every time I enter and every time I exit a room.
- I commit to clearly speak up when I observe others not cleaning their hands.
- I commit to not getting upset when another person asks me to clean my hands.

By doing this I am committing to providing world class care.

Frequently Asked Questions

What is a stand down meeting?

- A stand down is a brief meeting for all employees to pause and discuss an immediate important topic and key lessons learned usually occurring following a safety incident.

Why are we doing this?

- Hospital acquired infections are a serious issue at hospitals across our ministry. Because of this, a separate stand down meeting will help to bring the level of seriousness to our employees.
- Practicing good hand hygiene is important in providing amazing patient care and is the right thing to do.

Why are we doing this *now*?

- Reducing hospital acquired infections is a major focus across the ministry. We need to take action now to improve our standards to reduce the infections.

Why do we need to hold a separate meeting for this? Can't we do this as a part of our regular huddles or annual reviews?

- Because hospital acquired infections are a serious issue, holding a separate meeting sets this tone of seriousness and the level of importance to all employees.

I don't provide direct patient care. Do I still have to participate?

- Yes. Even simply visiting public places within the hospital such as the cafeteria and lobby can put patients at risk if you are not actively practicing good hand hygiene.



I make a personal commitment to **always**:

- Wash my hands
- Wash my hands frequently
- Speak up when I observe others not washing their hands as necessary
- Allow feedback from others on the frequency of my hand washing

Signature _____

Date _____