2024 Quality Improvement Data – Order Entry Errors

1st Quarter 2024

January

**Total # of errors = 8**

February

**Total # of errors = 9**

March

**Total # of errors = 15**

The initial # of errors per month went down in Dec 2023 (8 errors), Jan 2024 (8 errors), and Feb 2024 (9 errors) compared to 2023 per month (13.7 errors). I do think that we are capturing more errors at the time of receiving, but I have concern that we possibly stopped completing Lab Occurrence forms. We need to continue to document all OE errors to evaluate our progress (remember – these are NONE punitive – we are NOT tracking to “get co-workers in trouble”).

We are looking at creating an easier way for staff to capture OE errors without having to take the time to fill out a Lab Occurrence form.