

 <p>STOP Notification</p>	<h2 style="text-align: center;">New Process for Blood Collections for Women's and Children's Outpatients</h2>							
<p>When:</p>	<p style="text-align: center;">02.24.2020</p>							
<p>What?</p>	<p>With the closing down of the Women's Legacy site and the opening of the new WCC, providers and outpatients returning to have blood collected for followup labwork will need to be aware of the new process.</p>							
<p>Who is Affected:</p>	<p style="text-align: center;">Affected Location(s)</p> <p>Alamance Cancer Center High Point Cancer Center Wesley Long Cancer Center Alamance Regional Annie Penn Hospital MedCenter @ High Point MedCenter @ Mebane X Moses Cone Hospital Wesley Long Hospital X Women's Hospital</p>	<p style="text-align: center;">Department(s)</p> <p>X Blood Bank Cytology Flow Cytometry Histology Microbiology X Phlebotomy Point Of Care X Rapid Response Lab Respiratory Therapy X Specimen Processing</p>						
<p>Why?</p>	<p>The Women's Legacy site will permanently close on February 23rd, 2020 and the new Women's and Children's Center at the Moses Cone Hospital will start receiving this patient service line.</p>							
<p>What you will need to do to prepare:</p>	<p>See attached memo for instructions on WCC Collections. The memo will be distributed to all WH/WCC Providers and Nursing Leadership. I also would like the memo to go to Vivian Langley, Director of Guest Relations, Sarah Reece, Administrative Assistant for MC Volunteer Services, Charlynn Lynch, SW Patient Account Services Administrator, Curtis Lowe, MC Patient Access Manager and Karin Henderson, SW Executive Director, Strategic Services.</p>							
<p>Manager / Supervisor Responsibility:</p>	<p>Send Post Live Documentation to IT Manager within 5 days of the effective date for test systems marked with an "X"</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; text-align: center;">Sunquest</td> <td style="width: 50%; text-align: center;">WindowPath</td> </tr> <tr> <td style="text-align: center;">CHL</td> <td style="text-align: center;">Instrument / Manual Test</td> </tr> <tr> <td style="text-align: center;">PowerPath</td> <td style="background-color: #cccccc;"></td> </tr> </table> <p style="text-align: center;">Melinda Morton</p>		Sunquest	WindowPath	CHL	Instrument / Manual Test	PowerPath	
Sunquest	WindowPath							
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<p>Need Help?</p>	<p style="text-align: center;">Contact your Manager / Supervisor</p>							



TO: Women's and Children's Service Line Providers, Nursing Leadership and Registration Services Leadership

FROM: John D. Patrick, MD, Medical Director, Greensboro/Reidsville Laboratory Services
Melinda Morton, Regional Manager of Phlebotomy Services

DATE: February 20th, 2020

SUBJECT: New Process for Outpatient Blood Collections for the Women's and Children's Center at Moses Cone Hospital

Beginning February 24th, 2020, there is a change in process for all patients from the Women's and Children's Center at Moses Cone Hospital (WCC), who need follow-up lab work after discharge. The steps for directing patients for blood collections at the Main Laboratory at the Moses Cone site are:

- The Main Laboratory is open each day to all patients needing blood collections, from 7am to 7pm, including Saturdays and Sundays. *****Patient must have a written order from their physician to have blood collected.**
- Patient arrives at the Moses Cone campus and parks in Garage C for the Women's and Children's Center. Valet Parking is available.
- Patients enter the WCC using Entrance C.
- Check in at the reception desk where the patient will be directed to MAU for registration.
- Once the patient is registered, they will be given directions or assistance to the Main Laboratory. The Laboratory is located in the Midwest section of the hospital and wayfinding signage for the laboratory is in orange.
- Check in at the Main Laboratory reception window. If a staff member is not at the window, patients will pick up the black telephone receiver, to the right of the window, to be connected with a patient services representative.
- Patients will be asked to have a seat in our waiting area outside the window and a phlebotomist will be paged to do the collection.
- The phlebotomist will greet patient and escort them to our newly renovated collection room to obtain their blood specimen.
- The phlebotomist will give further instructions, as needed, before the patient is escorted out of the laboratory.

For further instructions or questions, please contact me at melinda.morton@conehealth.com. Thank you.
