

Sutter Roseville Medical Center Clinical Laboratory  
Chemistry Section

**Job Aid: Finding Patient Results Using Siemens Syngo Middleware**

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**Topic:** Use this Job Aid to help find results and patients using the Syngo middleware system. Often, patient results can be retrieved from the Vista, but if there are either a few or no previous results, then the Syngo middleware system can be used. This system stores a more extensive archive of patients and results.

1. Log into Syngo:
  - a. Login: “**labadmin**”
  - b. Password: “**Syngo2163**”
2. Select the **Result Manager** Internet Explorer icon on the desktop.
3. Select **Results**.
4. Select **Recent Results**.
5. At bottom of the list select **More**, then select **Filter**.
6. The Filter screen will appear:
  - a. Enter a filter name (free text - can be anything).
  - b. Select the assay (test) from the **Assay** drop-down menu.
  - c. Select the instrument ID (RVVSTA or RVVSTB) from the **Instrument** drop-down menu.
  - d. Enter the date/time values that you would like applied to your search in the **Measurement Time** section.
  - e. Select **Save** at the bottom of the screen.
  - f. To print the report, click the printer (Print) icon at the top of the Internet Explorer page. The report will print on the Siemens Vista printer.
7. Close the Internet Explorer window when finished.