# Hematology Lab Weekly Meeting

# Meeting Minutes

August 25, 2016

* There is a sign-up list for the evening coverage. If you are full time take 3 evenings and part time 1 evening, thanks.
* Nursing is applying for re-certification as a magnet site. The inspectors will be at Yale New Haven hospital next week 8/30 through 9/2. There are 4 surveyors from throughout the country that are going to be here. They will be visiting 10 of our Connecticut locations and conduct 30 formal meetings and each surveyor is going to spend 50 hours over 100 units visits. YNHH will supply nurse ambassadors to be with each visitor. Pete has been asked to be in one of those formal meetings to discuss the collaboration between laboratory medicine and nursing. One of the things he is going to bring up is the liaison role that we have. We had a team in the past and Pat can foresee the team reactivating soon. With that we can help the nursing staff and explain our roles, discuss lab tests and also maybe discuss things/issues that are happening at a particular site. Pat is going to display the magnet information on the board for all to review. It’s good to know what is happening around YNHH. There are only 7% of hospitals in the nation that have the nursing magnet certification. The first time there was a lot of paperwork to complete, but this time everything is electronic. If you are walking they may stop you and ask you questions. Just think about the times you have been involved with nursing. We do it all the time when we make our critical calls. Think of the ways we help the nursing staff for better patient care, i.e. bone marrows.
* Donna and Beth D. are working on the updated procedures for the XN area. They should be finished by next week so we out some of details for the XN, which are not in the current procedure. If there are issues that you see, let us know and we can follow-up TAC support.
* If you notice any problems, you can let us know immediately. We will need some documentation as well.
* If we get calls from other areas for whatever reason, we need to keep track of these and who is following up on the issue. We need to know who is making the calls (floor area) to us, why they are making it.
* Safety – Carry is labeling all the hazardous waste from the XNs. Rita is working to get the hazardous chemical waste pick up earlier. 5 liter containers are being saved. Rita is also looking into getting it tested so see if we can discard it down the drain. Before doing this we will be contacting the proper authorities City and State.
* When packing lists are not processed correctly, it creates a problem all the way through the labs. Apparently it is a training issue in many of the blood drawstations. As you go along and you see a problem take a screen shot and send it to Pat and she will pass it along to the right manager of the draw station.
* The Lupus panel has NOT been fixed. CORRECTION from meeting statement. Another issue is with reflex testing and duplicates for PT and PTT and CBCs. If you see duplicates for PT or PTT and the same for CBC’s you can cancel the duplicate test or bring it to a supervisor. When Parveen comes back we will start working in fixing PT/PTTs for the reflex.
* We are also working on the less than 0.7 rule for Sysmex. Whenever we have to make a change, we have to go to a change request and propose on it. First we have to see if everyone agrees on it and if that is the case we have to send a change request to JR, have him sign off on that and we can test it. If testing is ok we can move it from testing to production. It is more involved that we used to do with Soft in IT. That’s why it takes a little longer. Beth is working diligently to get this resolved as soon as possible. If we have a 0.7 or less in WBC issue, we have to manually input” Not Measured” for the auto diff to the absolute count. Beth is also working on this so it is automatic and we won’t have to manually enter. If there are other issues that we think can be resolved to make workflow better, please bring it to Beth’s attention. If you have a number of requests maybe, we should start listing them. Maybe Beth knows a solution, if not she will take it to the tech line. It’s a learning process for all of us. We are very pleased with your hard work and we are doing good.
* Pat has noticed a few specimens that made it here that maybe could have been processed in other labs. She is also looking into this issue. A particular draw station may usually send specimens to SRC sent a D-dimer labeled BH. SRC sent it to YSC when it could have been run at SRC. This delayed the resulting process. Pat is interested in knowing of other situations, and if it does occur, let her know with specific examples. She will send a note to the appropriate manager.
* FYI for special heme – we are looking into quotes for new instruments for that area. Pat already made Pete aware of this. Hopefully we can get new equipment sooner rather than later.
* Everyone is doing an awesome job and it’s very much appreciated. It’s clear we are all working towards great patient care.

