***Hematology Lab Meeting.***

**5/06/2021 @ 9:00 am**

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| *Present:* |  ***John Errico*** |

Announcement:

An update on language to use when talking to nurses over the phone. We should not over explaining our process to nursing as it can cause confusion and lead to speculations. Try to explain as best as you can without going into excess detail, if they still do not understand from your explanation and comments in EPIC, suggest that they speak to their physician or our lab resident for more information or clarification.

Try to refrain from using the word Contamination unless specifically referring to a cancellation for IV CONTAMINATION. It causes a lot of confusion they think it means cancel the specimen no matter what and sometimes it’s not being used that way for instance in coags ( it’s a possible drug interference) it’s still a valid result we are not canceling anything. Specifically when calling a PTT no clot result the communication we want to get across is that it is a critical result and retest if clinically indicated - we are not telling them to redraw or cancel it. We will be updating our comments to go with it, to try to improve clarity on what the no clot means and what their next step should be. If there is still confusion, again refer them to the resident or physician.

Last Friday’s fire alarm was caused by an electrical issue. The emergency power (the red standby plug) was overloaded affecting some the wires. There is a plan to perform repairs that will be done on Sunday for about an hour down time to the red electrical outlets and then another 8 hour down time that will be scheduled 6-8 weeks later if needed. On Sunday we will be planning on how to figure the instrument that will need to move to the city power instead. (Grey plugs). The plan for Sunday, Smilow will be the diversion for stats and SRC will be the division for the rest of the tests if needed. I will provide more information as it comes up.

There is a wellness phone that will be going out to everyone. It a 30 min confidential wellness phone call to speak to someone about any issues you might have; and you don't need to have one. The hospital just wants to make sure you are doing well during this time and it’s a service that they will be offering from now on. This is entirely confidential and no information regarding attendance or cancellation will be provided to management or anyone else.

Get ready competitive Bingo will be coming out soon. With daily work drawings.

There is a new binder in the coag area that it’s for flags... what are flags? Kinds of flags and possible examples of flags. If you have any questions you can check to see how the flag was reported. And if you come across any new flags please leave a copy on Parveen's desk. The binder will be a good resource to have. Please follow the bench copy if you get any flag.

AntiXa LMWH (HA test) result >1.5IU/mL will auto reflex to extended antiXa LMWH assay after verification. Make 2 aliquotes and save in freezer.

If you get calls from other labs asking you for interpretations. You can tell them what your procedure is and you can make the decision for them. If they can interpret on their own they can send the sample to us and we can run it for them. (Especially in July when we have new residents, have been referred to Parveen or John for questions) or referred them to the procedure.

Please make sure you are restocking your station before you leave. Things are not getting refilled. And let the supervisors know if something is running low or that it can be ordered as soon as possible.