***Hematology Lab Meeting.***

**2/04/2022 @ 9:00 am**

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| *Present:* | ***John Errico*** |

Announcement:

**Critical Calls**- Need improvement in this area for all shifts. We are barely reaching our benchmark of 88%. We need to be more diligent in getting the calls completed under 35 minutes. This is a top priorityas you work the bench.. If you make a call and you don’t reach a caregiver, please document, **No answer**. Whoever released the critical value, should be the one to essentially make the call. And if you can’t get through with the call, let a supervisor know so they can help or ask your coworker next to you for assistance. If you have suggestions to improve in this area, talk to Lisa.

**Part of the weekly maintenance done on Mondays** for the TEG- computer needs to be shutdown and rebooted to prevent it from turning off sporadically when running patients. For the whole month of January, no one signed off that it was done. It’s a weekly maintenance that needs to be done.

The eye washes need to be checked on Mondays. The one by the front hood needs to be checked as well on Mondays.

For the spurious retic results, follow the posted directions on the XN computers.

**This is just a reminder to run QC for all the tests after Lamp replacement and Lamp Calibration and log in the maintenance log in L: drive. If you are replacing a lamp at the end of the shift and leaving for the next shift to run QC, leave a note for them to add a comment in the QC file about lamp replacement.**

**Quarterly maintenance should be done on CS5100 on the first week of each quarter.**

**Note: CSF samples that are turbid but not blood tinged can be run on the XN for a TNC count; however, the rbc count should be performed as a manual chamber count. CSFs should never be resulted as < 3000 for a RBC count.**