**Weekly Updates**

**December 20, 2012**

|  |  |  |
| --- | --- | --- |
| Test | Description of Change(s) | Affected Individuals |
| NO Food in lab | Please do not eat or drink food in the lab. Just a reminder this does include candy and gum. | All Staff |
| PCYC and North Clinic Specimens | The sendouts desk has been directed to receive this specimens when they are delivered from the clinics. The specimens need orders released and then logged-in. Orders are found in EPIC under NPH PCYC or NPH North.  Do not release the PG or Strep orders as this testing is actually performed at the clinic location by the MA’s. For these tests, we simply result them when the fax is received. This is done by the tech who receives the faxed result sheet. | All Staff |
| Negative Numerical results | Negative numerical results are not acceptable. If this occurs, repeat all involved testing.  For example:  Original Test Repeated Sample  Chol: 144 Chol: 172  Trig: 64 Trig: 65  HDL: 32 HDL: 33  mLDL: 121 mLDL: 118  mVLDL: -9 mVLDL: 21 |  |
| AST Changes | We have started the new AST reagent on Monday 12.17.12. The lowest reportable result has changed to <7 as a result of the new formulation. | All Staff |
| The Bell in the Back Window | Please leave the bell in the waiting lab tray. Staff who deliver waiting labs ring to the bell to alert staff. If the bell is not there, there is increased likelihood that we will miss waiting labs. Though it may personally annoy you, it allows us to provide good customer service.  ***Every patient, every result, every time.*** | All Staff |

**Procedure Additions, Updates and Changes:**

* **None**