

# Weekly Updates

February 7, 2014

Test	Description of Changes	Affected Individuals
Updates	<p>Updates have been made to the Vpt and capillary collection procedures under the patient identification section.</p> <ul style="list-style-type: none"><li>Remember... do not ask the patient for his/her identifier in a yes/no format; that is, do not ask, 'Is your name_____?' Rather, ask the patient, 'What is your name?' This small difference makes a big difference by preventing confirmation bias on the part of the staff member and precludes any opportunity for the patient to mishear the name spoken.</li></ul>	All Staff
A1C	<p>When entering results, be especially carefully to enter the decimal point. Missing the decimal point will cause the result to look 10x greater and likely cause the result to convert to &gt;15.0.</p> <p>** In fact, missing a decimal point could cause any result with &lt; or &gt; to convert to the upper or lower limits.</p>	Bench Techs
Harrison	<p>They are finalizing the process for specimens from Harrison. The orders will be placed as an 'Orders Only' encounter. This means when we receive specimens, lab staff will have to walk the patient in as a lab visit and release the labs from this encounter.</p>	All Staff

<b>Hand Washing Audit</b>	<b>LAB or X-RAY, If applicable:</b>				All Staff
	Foam/wash before touching patient?	Sondra 2; Sue 5; Caren 1; Lisa 2; Jackie 2; Kim 2 = 14	Caren 1; = 1	15	
	Foam/wash after touching patient?	Sondra - 2; Sue - 5; Caren - 1; Lisa - 2; Jackie - 2; Kim - 2 = 14	Caren 1 = 1	15	
	<b>TOTAL</b>	28 / 93%	2 / 7%	30	
Awesome!! Keep up the good work. ☺					
<b>Feb Lab Meeting</b>	The lab meeting is on Feb 11 <sup>th</sup> in the Behavioral Conference Room from 12:15-1:30. Denelle will be running the meeting as Sherry is on vacation. We will have a guest speaker, Tom, from BME going over scope maintenance and usage. Lunch is NOT provided, so please bring something for yourself.				All Staff
<b>Staff Appreciation</b>	The Clinic is closed from 12-1:30 so everyone may go the staff appreciation luncheon across the street. Please plan accordingly.				All Staff

### Procedure Additions, Updates and Changes:

- [Blood Collection Procedure](#)
- [Blood Collection, Capillary](#)