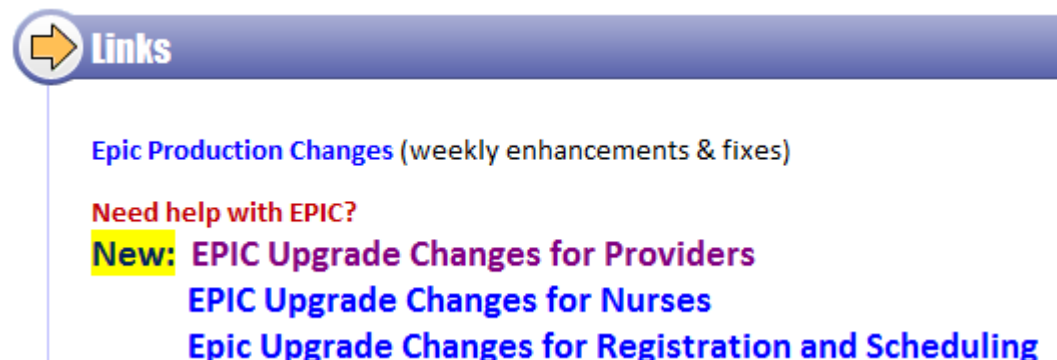


# Weekly Updates

February 28, 2014

Test	Description of Changes	Affected Individuals
<p>EPIC Upgrade</p>	<p>On March 4<sup>th</sup> there is an EPIC upgrade scheduled. We don't anticipate any issues, but be aware that things/processes may change slightly afterwards.</p> <ul style="list-style-type: none"> <li>• See below for a change that <i>may</i> improve common issues that we see with lab orders.</li> </ul> <p><b>Navigate to EPIC. On the homepage go to LINKS and click as illustrated below to find update summaries:</b></p>  <p>The screenshot shows a 'Links' menu with the following items:</p> <ul style="list-style-type: none"> <li>Epic Production Changes (weekly enhancements &amp; fixes)</li> <li>Need help with EPIC?</li> <li><b>New:</b> EPIC Upgrade Changes for Providers</li> <li>EPIC Upgrade Changes for Nurses</li> <li>EPIC Upgrade Changes for Registration and Scheduling</li> </ul>	<p>All Staff</p>
<p>Patients without orders</p>	<p>Please remember that if a patient doesn't have orders we can't draw their blood until we have orders, BUT we still want to <b><u>provide them good customer service.</u></b> You can handle this a variety of ways:</p>	<p>All Staff</p>

- 1) If you know what the order will be, draw the tubes/get urine and hold the specimens pending orders EPIC  
--(the specimens should be labeled with an EPIC label)
- 2) Escort the patient to Triage to get their labs ordered/reordered
- 3) Call Nancy/Stephanie in Triage and ask them to place the order ASAP as the patient is waiting

We don't want to ever turn a patient away. Please do what you can to assist our patients.

**PACE  
training  
opportunity**

Just follow this link for free training opportunities on calibration verification.  
visit [www.mycalver.com](http://www.mycalver.com)

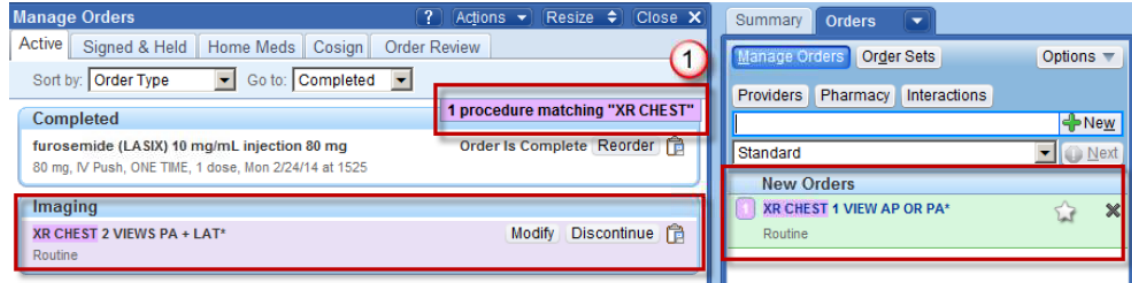
Bench Techs

## **Procedure Additions, Updates and Changes:**

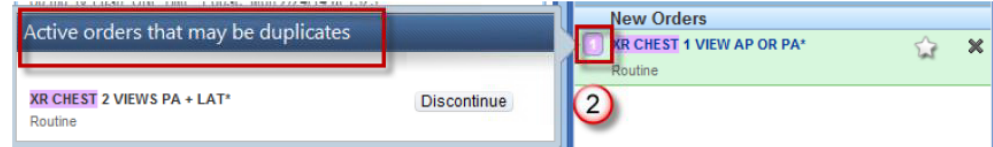
**EPIC Upgrade Screen shot – *see below***

✓ Duplicate/Similar Orders Highlighted to Alert Ordering Provider

- 1. When a provider places an order that is a duplicate or similar to an existing active order, the new order and any similar or duplicate Active orders will be highlighted in purple.



- 2. Click on the purple number icon to review and cancel or discontinue orders as appropriate.



EHR Clinical Hotline: 612-873-7485 option 2, then 1

[EHR.ClinicalSupport@hcmcd.org](mailto:EHR.ClinicalSupport@hcmcd.org)