

Weekly Updates

April 11, 2014

Test	Description of Changes	Affected Individuals
New Courier	The new courier times for Mon & Fri starts today (April 11 th). ... Please make sure the bag is ready by 4pm for the courier. You may add things to the bag, if it hasn't been picked up.	All Staff
'Relief' Tech Status	As we stated in the lab meeting, we are holding off on training a relief tech until sometime in the future.	All Staff
Feedback	HCMC is working on initiatives to improve their customer service and processes. They would like examples where they did not excel in these areas. Please share your examples, including specific staff, with Sherry and Denelle who can forward these on to HCMC.	All Staff

Procedure Additions, Updates and Changes: