

Weekly Updates

July 16, 2015

Test	Description of Changes	Affected Individuals
Daisy alert	A recent alert from Siemens brings attention to the problem some have experienced with the Reagent Probe Cleaner bottles leaking. If you notice this problem please let Sherry or Denelle know and we will report it. Handle the bottles with care if they are leaking as they have .1 NaOH which can be irritating.	Bench Techs
Provider Error QA	We are now able to get quarterly reports on provider errors. The data will be placed in the QA DATA folder hanging on the office door for you to see any time. This data goes to Dr. Erickson who then gives the feedback to each provider. So all those entries you make for the provider errors really do count.	All Staff
Urine to Blood drug screen	If you get a patient with a urine drug screen (non OB) and they are unable to leave a specimen AND you draw and order the blood testing AND you get an ABN notice when trying to order please stop and let the provider know. Ask the provider how to proceed with the ABN. Otherwise, the patient will likely get billed for the drug screen.	All Staff
Radiology	Just a reminder that any radiology requests should go to a radiology staff member for assistance. They do many more exams than we realize, so let them work with the patients for scheduling, etc.	All Staff
Confidential Patients	Confidential patients appear pink in EPIC. This is a classification where the patient will not get reminder calls, cannot make a phone call for confirmation. Information on that account is only given out face to face with a driver's license to the account holder. This is NOT the same as a confidential visit.	All Staff

Procedure Additions, Updates and Changes: