

Weekly Updates

November 20, 2015

Test	Description of Changes	Affected Individuals
OB A1C testing	Beginning immediately, we will be switching back to the old OB protocols. We will no longer be performing screening A1C's on OB intake patients. We will only be doing A1C's if indicated from their 1 hour or 3 hour glucose tolerance tests. I will be removing the old algorithm ASAP. The reflex protocol is still correct on the orange test worksheets for 1 and 3 hour tolerances. See me if you have questions.	All Staff
Add-Ons	We had a situation this past week where Dr. Erickson put in an add-on order. We could not do the add-on as we didn't have the correct tube but it appears no one ever got back to Dr. Erickson who was waiting for the result. Please be sure to send the provider a notice if we are NOT able to perform an add-on test so this doesn't happen again.	All Staff
Heritage Park Corporate Account	The corporate account to use for uninsured patients in EPIC is 7000513	All Staff
Non-NPH Patients	If the patient does not have NorthPoint Encounters or a NorthPoint PCP (primary care provider) we should not be performing labs on them. We will perform labs on 'Shared' patients. i.e. they see both HCMC providers and NorthPoint providers. If you have any questions or concerns, please see Denelle.	All Staff
New Doctor - Temp	Theo Edwards is a temporary doctor who is helping while Kerandi is out of the country. Please add him to your schedules in EPIC.	All Staff
Paps	Recently a pap went to HCMC that was not completely closed and it leaked all over. Please do a quick check – tighten the caps – before bagging these items. Thanks!	All Staff

Heritage Park Courier Schedule	Here is the courier schedule with the given provider schedule: Monday: 4:20pm Thursday: 11:30am Friday: 11:45am	All Staff
Parking	Please don't park in the patient lot or on the Neighbor's side of Queen Avenue.	All Staff

Procedure Additions, Updates and Changes: