The Cepheid service rep installed four new modules today  C 1-4.    Now the analyzer will want to use these modules  frequently since they are new.    Also , the Cepheid FSE   said the UTM viral media for the influenza testing should not be vortexed.    It should be gently inverted and mixed five times before loading the specimen into the cassette.

Any questions please do not hesitate to ask me.

Thank you,

Michael Gilliam
Lead Technologist  Urinalysis and Serology