

November 18, 2015

Dear Valued Customer,

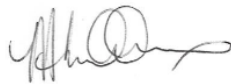
Your Beckman Coulter Field Service Engineer (FSE) has completed the Strip Provider Module (SPM) upgrade on your iChemVELOCITY Urine Chemistry Analyzer. With this installation, we recommend that you do the following:

1. **Train your team on the new test strip and desiccant procedure.** A short training video can be found at www.advancingyourlab.com/SPM
2. **Download the Safety Data Sheet (SDS) for the new desiccant pack.** Go to: www.beckmancoulter.com >> Support >> Safety Data Sheets (SDS/MSDS) >> select "Product Name" in Search By field and input "desiccant" in the Search For field >>click Search >> open iChem Desiccant Pack document
3. **Download an updated iChemVELOCITY operating manual.** Go to: www.beckmancoulter.com >> Support >> Technical Documents >> select "Diagnostics" in the Market Segment field and "Urinalysis" in the Product Line field >> click Search >> open iChem VELOCITY Urine Chemistry System Operator's Manual – North America
4. **Contact Beckman Coulter Client Services at 800-526-3821 to ensure that the new, larger desiccant has been added to your standing strip order.** Please be ready to provide your urine chemistry testing volume. In addition, you may need to inform your ordering/receiving department of this new part number. This product will be provided at no charge. Information on the desiccant can be found below.

Part Number	Description	Dimensions	Weight
B79319	Kit of 30 individually wrapped desiccant pouches	12.75" x 8.5" x 3.5"	~4 pounds

Thank you for choosing Beckman Coulter. We look forward to continuing our partnership with you. If you have any questions or comments, do not hesitate to reach out to our Customer Technical Support Center at 800-854-3633.

Sincerely,



Michelle D. Dumonceaux
Marketing Manager, Urinalysis

p/n 2015-1391 Rev 11/15

Beckman Coulter, the stylized logo and the Beckman Coulter product and service names mentioned herein are trademarks or registered trademarks of Beckman Coulter, Inc. in the United States and other countries.

For Beckman Coulter's worldwide office locations and phone numbers, please visit www.beckmancoulter.com/contact

© 2015 Beckman Coulter, Inc. All Rights Reserved.

www.beckmancoulter.com