Test Not Reported or Performed (TNRP)

POLICY

Mid America Clinical Laboratories may bill only for tests that are performed.

REASON

Billing for a test that has not been performed may be viewed by the government as a violation of the False Claims Act.

GUIDELINES

The TNRP process must:

- Appropriately adjust all charges for services not performed (or partially performed) or reported.
- Be in place to ensure that when a TNRP occurs within a panel or profile, the charge for the panel or profile is adjusted to reflect the components that were not performed.
- Notify the ordering physician which testing was not performed and why.
- All personnel directly involved in the TNRP process must receive specific training prior to being permitted to release test results. Periodic refresher training on how to handle TNRPs and changes in the TNRP process must also be conducted.

SPECIAL RULE

In some instances, partial or incomplete test results may provide medically useful information to clients and are considered to be billable test results. Compliance must approve these exceptions. Refer to the standard operating procedure for the specific test or the TNRP Medical Issues list for additional information regarding these exceptions.

ASK BEFORE YOU ACT

The areas covered by this policy can be complicated. Call the Compliance Department for advice in situations that are not clear.