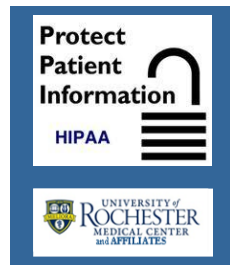# HIPAA HIGHLIGHTS

June 2025

No Clicks, One Click, or Two…They All Count!

A HIPAA breach can occur when ANY Protected Health information (e.g., name, address, provider note) in our clinical systems is inappropriately accessed. If you think to yourself: "Well, I didn't 'double-click' in their chart," **or** "I only clicked on their name," **or** "I didn't click on the name, I only hovered," it is not a breach. **You are mistaken.** It is not just about viewing the patient's medical information. Inappropriate access can occur when you click on a patient's name or hover over different areas within the patient's chart.

 If you are in the DAR (Scheduler) and you click on a family member's name, you may have inappropriately accessed PHI:

If you are working in your Inbasket and click on a coworker's name, you may have inappropriately accessed PHI:

> Disabling "Auto Advance" can help prevent you from continuously accessing known patients

If you are appropriately working in the chart of a patient, but you unnecessarily hover over different areas, you may be inappropriately accessing PHI.

Use electronic systems like eRecord responsibly by only accessing PHI for task-specific reasons.

For information on this or other HIPAA-related topics, please refer to URMC's HIPAA Intranet site or contact your Privacy Officer or HIPAA Security Official.