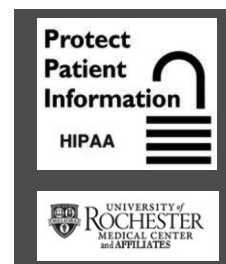


HIPAA HIGHLIGHTS

April 2026



Your eRecord Journey: Learning While Staying HIPAA Compliant

Inappropriate access of ANY Protected Health Information (PHI) in our clinical systems can result in a HIPAA breach. It's not just about viewing a patient's medical information; inappropriate access can occur when you click on a patient's name or hover over different areas within the patient's chart.

If we can't access patient records for learning purposes – how can we have appropriate hands-on learning with eRecord?

eRecord Practice Playgrounds!

eRecord Practice Playgrounds allow users to have an interactive platform that looks like eRecord without violating patient privacy. This is NOT an exact replica, and some functions/tools may not be available in the Playground.

IMPORTANT NOTES:

- Determine the appropriate login information for your learning. DO NOT use your personal login credentials.

STOP! First review the Practice Playground Logins you can use to sign in.

- You must be connected to URM's secure Intranet network.
- The first time you access the playground, you may be prompted with a "Welcome to Citrix Workspace" pop up message. Select "Detect Citrix Workspace app" and "Always allow".
- The information is refreshed each night; any changes will be reset/cleared for the next day's use.
- Others may be using/making changes to the same patient at any given time.

TIP: There is a MyChart Practice Playground to see what patients can see and do within MyChart!

INTRANET LINK:

<https://sites.mc.rochester.edu/departments/erecord/training/practice/>

For information on this or other HIPAA-related topics, please refer to URMC's HIPAA Intranet site or contact your Privacy Officer or HIPAA Security Official.