**[](http://depts.washington.edu/labweb/index.htm)**

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| **University of Washington,**  **Harborview Medical Center**  **325 9th Ave. Seattle, WA, 98104**  **Transfusion Services Laboratory**  **Policies and Procedures Manual** | **Original Effective Date:**  **2/20/12** | **Number:**  **12101-1** |
| **Revision Effective Date:** | **Pages:** |
| **TITLE: QSE: Facilities, Work Environment, and Safety**  **Quality Policy: Transfusion Service Response to Internal Heightened State of Alert** | | |

**Policy**

**Transfusion Service Laboratory will provide a safe and secure environment for staff members and TSL visitors including delivery personnel and vendors during periods of Heightened State of Alert (Code Zebra) at Harborview.**

**Purpose**

**Describe the specific actions taken by Transfusion Service Laboratory staff during periods of Internal Heightened State of Alert (“Internal Triage Zebra”) to insure safety for staff and visitors.**

**Procedure**

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| **Step** | **Action** | **Related Document** |
| **1.** | **Receive notification by overhead page for an “Internal Triage Zebra”.** |  |
| **2.** | **TS staff access Communications Email containing pertinent information and updates.** |  |
| **3.** | **Prepare the laboratory:**   * **Manually turn the key locking the external doors on the west wall. Key is located on the column next to the Order Entry counter.** * **Perform a sweep of the laboratory including restrooms and break room to insure that no unauthorized personnel or threat exists** * **Notify any TSL visitors of the heightened state of alert** * **Remind staff of the “panic” button locations** * **Ask each staff member leaving the laboratory if they prefer an escort or companion as they leave the building or go to make a blood delivery. Unnecessary travel outside TSL is discouraged.** |  |
| **4.** | **When blood product deliveries are scheduled, call PSBC Inventory Management with specific details about delivery methods:**   * **There is a Heightened State of Alert at this time.** * **Limited access to HMC is allowed at (*location specified in the email*)** * **Delivery personnel should call TSL upon arrival to arrange a meeting location** |  |
| **5** | **When the delivery personnel phone call comes:**   * **Agree on the meeting location** * **Take a cart** * **Load empty boxes if the courier is returning to PSBC IM** * **Exchange blood boxes and return to TSL** |  |
| **6** | **When the Code Zebra is “Internal Triage Zebra All Clear” announcement is heard:**   * **Unlock external doors** * **Evaluate scheduled blood product deliveries** * **Contact PSBC IM with the information that access to HMC has returned to normal** |  |