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| HMC Transfusion Service Staff Meeting 1/21/16- 3WH108 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *Respect privacy and confidentiality*
* *Communicate effectively*
* *Conduct myself professionally*
* *Be accountable*
* *Be committed to my colleagues and to the UW Medicine Health System*
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| Service Culture Guideline | Conduct Myself Professionally* How do you consistently have a focus on “professionalism” so that it becomes part of your daily work routine?
* What is the impact to the team when there is a lack of professionalism?
* What did you do today to demonstrate your professionalism?
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| Hospital Update | * HMC 2016 Budget- in the positive $3M.
* Employee Engagement Survey coming soon- Will be out in March, think of areas we have improved on and opportunities to improve.
* Culture of Safety Survey- do one if you haven’t already.
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| Lab Update  | * Jan 22nd Winter Recognition for Labmed employees
* UWMC TSL- go live March 15th, 2016. Go live is on target, all staff hired. Training in progress. Max and Excel have been helping with training and coverage.
* HMC Timeline for changes – Lots of SOP revisions on the way. SQ will go live sooner than March 15th. Some changes will be moved to production sooner. Training packets in progress. Will be asking staff to validate the changes.
* Vedant validation in process – Both HMC and UWMC in the process of reviewing results. Completion date expected end of Feb.
* 2016 Competencies – most staff have completed their 2015. We will start 2016 competencies in Feb.
* IH Clinical Trial – IRB has been approved. IH trial to start in Feb. More to follow. Testing will be done on all 3 shifts.
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| QA/Blood Utilization | * December utilization data
* RBC-1 wasted
* PLTs-1 wasted, 3 outdate
* Plasma- 6 wasted
* Cryo-5 wasted
* QA update
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| Staff Round Table |  |