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| HMC Transfusion Service Staff Meeting 3/16/16 3WH108 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *Respect privacy and confidentiality*
* *Communicate effectively*
* *Conduct myself professionally*
* *Be accountable*
* *Be committed to my colleagues and to the UW Medicine Health System*
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| Service Culture Guideline | AccountableOffer assistance to people who are lost or trying to find their wayby escorting them to their destination or taking them to someonewho can help them.• Help those in need until their issues are resolved or another coworkerhas assumed responsibility.• Be dependable and timely.• Take personal responsibility for keeping the work environmentclean and safe by cleaning up litter and spills, or promptlycontacting the appropriate resource.• Practice consistent hand hygiene to prevent the spread ofinfection. |
| Hospital Update | * Employee Engagement Survey- please complete. Kudos to all who have completed the survey
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| Lab Update  | * Lab Week April 2016- coming soon. Bring any suggestions for food to Nina. We will also be celebrating our 5th anniversary of opening the lab. Around the clock potluck celebration with cake of course!
* UWMC TSL- go live March 15th, 2016. Lab is up and running. Any changes with samples or unusual requests should be forwarded to a Lead to address. We should no longer need to pick up prenatal samples from the main lab.
* BWNW contract due to the opening of the lab will now allow short dated platelets (those received as short date 3nights a week) to be credited if not used. A platelet log has been placed on the rotator. Night shift- please enter the unit# so that the rest of the staff know which plt is the short date. Cost of irradiation has increased, we are looking into options.
* Low titer plts will start coming to HMC soon, see revised policy. SOP on receiving and processing low titer platelets will be out soon.
* Second sample- no more OR exceptions. Sunquest has no way of sending computer crossmatch products with only one sample.
* OPINK cancellation- change in cancellation process. Bring any issues to lead, QA or manager.
* LINK- only on patients whose mrn(s) have been confirmed in ORCA as belonging to the same patient.
* liquid plasma- extended to 18day expiration.
* Transfusion record-UH3363 to be used for the printer connected to SQ. Old forms HMC2536 will be used for trauma packs until we have used as many of the old forms. Do not put the old form in the printer by the copy machine.
* 2016 Competencies – MLS staff should have already started tracking. We do not want to get behind with competencies.
* IH Clinical Trial – testing in progress. Dayshift staffing is heavy due to clinical trials
* ECMO protocol at HMC – posted on MTS. Sop to come soon after mock simulations have been performed by team. Go live may come as soon as the week of March 28th.
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| QA/Blood Utilization | * February utilization data
* RBC-2 wasted
* PLTs-1 wasted
* Plasma-2 outdate , 4 wasted
* Cryo- 1 wasted
* QA update
* 1 BPDR where the blood product release did not have the type of component listed and a RBC was sent out.
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| Staff Round Table | * SCCA reports on nights? Do they need IRR and LKR?

Discussed with Dr Hess and his answer is yes, if they have been seen at SCCA then IRR and LKR to be added. We expect the irradiation of blood products to increase, let Nina know if par levels need to be increased.  |