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| HMC Transfusion Service Staff Meeting 4/21/16 3WH108 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *Respect privacy and confidentiality*
* *Communicate effectively*
* *Conduct myself professionally*
* *Be accountable*
* *Be committed to my colleagues and to the UW Medicine Health System*
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| Service Culture Guideline | Commitment* + Recognize and encourage positive behavior.
	+ Address inappropriate behaviors in a confidential and constructive manner.
	+ Promote interdisciplinary and interdepartmental cooperation.
	+ Promote the mission, vision and values of the UW Medicine Health System.
	+ Follow all UW Medicine policies and procedures

What does COMMITMENT mean to you? |
| Hospital Update | * Employee Engagement Survey- results are out, posted in the meeting binder. HMC did well. All questions had an increase in positive responses. Once department specific results are available, we will review at staff meeting
* Culture of Safety Survey- results posted in meeting binder. Comments from lab medicine at HMC are included. Communication between lab and clinical team is an area to improve in. Mislabel samples also seem to be an issue in lab.
* HMC Fiscal year – HMC is on budget so far this year. What does that mean? No changes. However we still need to be fiscally responsible in utilizing resources appropriately. Too many sick calls lead to increased overtime.
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| Lab Update  | * Lab Week April 2016- Food and Games
* Years of Service Awards
* Congratulations: Marvin, Kelly, Neila, Ed, Mike, Gie, Erin, Max, Nina, Stephanie, Geneva, Abe
* Laboratory Sharps Review which is an annual requirement is due this month. Please contact Brennan if you have any biohazard concerns in the lab.
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| QA/Blood Utilization | * March utilization data
* RBC-3 oms30
* PLTs- 1 wasted, 6 outdate
* Plasma- 1 wasted, 8 outdate
* Cryo- 2 wasted
* QA update
* Blood Label Check – round table discussion regarding blood label check. Most often staff forget BLC during traumas or MTPs when multiple units are thawed.
* Suggestions from the group were always check BBI to make sure BLC is done under Product Testing. Have a lead show you if you are not sure where to check for LC in BBI. Some staff check in BLC if a unit has label check has been performed. Remember during downtime there is no computer guiding you therefore knowing the process and always following the process is important which Label check whenever BCP is done
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| Staff Round Table | Q&A 1. When to switch plasma out from ED refrigerator?

Discussion regarding switch when 2days or 3days left. Should switch out on day 3 when there is 2 full days left to use in lab. Sometimes multiple traumas or MTPs limit what is available to use. Use best judgement on what best applies to the situation and communicate to the next shift if any follow up is needed. 1. Some staff have reported that wait times for trauma responses in ER are sometimes long. Most often it is the doctor who is not releasing staff to return to lab when there is no blood use for a period of time. It is noticed that this is happening mostly with newer docs. Discussed with Tim (ED Nurse manager), he would like to know which service the doctor is from. If it is emergency service then he can have Dr Stern followup with the doctors.
2. Shortdate products and who is responsible to check on shortdates?

The dayshift MLS are primarily responsible for pulling shortdates to the front of the shelf or moving units from special shelf to regular inventory for use. However during the day units may get moved therefore all shifts should check shelves for shortdates when they come in. *See Blood Product Storage Policy* 1. Is Patrick Ramos part of Transfusion Service?

Patrick is the transfusion safety officer for HMC. He reports to Abby and Dana who are hospital nursing adminstrators. His FTE is paid by nursing. He maintains the transfusion procedures on APOP. Patrick works Mon-Fri 8am-430pm and has a office in our lab so that transfusion issues can be discussed and handled in a timely manner. 1. When will we have more technical meetings?

Max is working on technical meeting agenda for May to address SQ QA overrides. Additional suggestion was made to have a technical meeting on SQ BAD file updates.  |