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| HMC Transfusion Service Staff Meeting 1/19/17 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *Respect privacy and confidentiality*
* *Communicate effectively*
* *Conduct myself professionally*
* *Be accountable*
* *Be committed to my colleagues and to the UW Medicine Health System*
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| Service Culture Guideline | **Professionalism**How do you consistently have a focus on “professionalism” so that it becomes part of your daily work routine? |
| Hospital Update | * HMC budget- on track to meet FY2016. As always expenses will be monitored closely.
* OR blue scrubs- go live February. Check the HMC intranet for more details. Only CLTs and staff who will be going to OR will need to wear the dark blue scrubs. Not to be worn outside of the hospital. Other staff can wear appropriate lab attire or their own scrubs.
* Infection Control- Flu epidemic. 11 cases of hospital acquired influenza at HMC. HMC has overflow of patients. Staff is requested to follow appropriate PPE and not come to work if they have the flu.
* 6CT- patient care-10 beds to manage overflow. These patients will still have 6E listed as locations but are located on 6 center tower.
* Stop the bleed kits-stopthebleedwa.org. Each clinical area with a disaster kit will be given a stop the bleed kit. The website has free classes for staff to register if they are interested.

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| Lab Update  | * Bio-Rad Infinity- IQ/OQ/PQ. Instrument has been installed and validation in progress. Training will be done in February. Hope to go live by the end of February or early March if validation goes well.
* Staffing- MLS 2nd shift will be hired soon. MLS 3rd shift still open.
* Purchase packing slips- copy to purchasing. 1st and 2nd shift staffs who receive in reagents and labels. Reminder to timestamp packing slip and write tech ID. Copy goes to black review binder and original to the purchasing envelope to send out. Record the reagent receipt in appropriate binder.
* CAST, Purchasing, Courier and Client Support Services move to Northgate. These departments are moving to northgate this month so there will be delays in completing requests from these areas.
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| QA/Blood Utilization | * December utilization data, CT ratio 1.3 (check staff meeting binder)
* RBC -2 wasted
* PLTs- 4 outdate
* Plasma- 7 outdate, 1 wasted
* Cryo-3
* QA update

BPDR- type specific units issued with no current HMC encounter testing doneBPRs missing tech id when performing read back(check staff meeting binder) |
| Staff Round Table | Bloodworks Regional Meeting binder will be placed up front for all to read and review.  |