|  |
| --- |
| HMC Transfusion Service Staff Meeting 4/27/17-4/28/17 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *Respect privacy and confidentiality*
* *Communicate effectively*
* *Conduct myself professionally*
* *Be accountable*
* *Be committed to my colleagues and to the UW Medicine Health System*
 |
| Service Culture Guideline | Happy Laboratory Week to all the hardworking HMC TSL staff. Thank you for your dedication and hardwork to serving our patients. Great to have a wonderful team like ours.  |
| Hospital Update | * Workday go live June 2017. 2FA authentication- sign up by 5/31. All staff needs to sign up for 2 factor. <https://hmc.uwmedicine.org/BU/pcs/HRP/Pages/default.aspx>

Self training through LMS will be available. See a lead if you have any questions or difficulty setting up the 2FA. * Lab Med recognition- Lauren 5yrs, Hernan 10yrs. Congratulations and thank you for being a member of laboratory medicine
* HMC Vendor Badging Requirement- see binder. All vendors to HMC are required to have a badge and check in at GWH lobby with vendormate. See intranet for details. All departments are asked to make sure vendors in their areas have registered and check in/out.
* Employee Engagement Survey results are in and should have been sent by email. We will review details when reports for the individual departments are available.
 |
| Lab Update  | * Bio-Rad Infinity update- latest update is training will start in May. The instrument still needs validation for panels. Biorad has identifies issues with the 8 cell pipetting on the Infinity which are expected to resolve in 4-6weeks. Until then we will get staff trained and prepared for implementation.
* Staffing -1 MLS, 1 CLT2. Both positions have been filled. Leona will move to evenings/float CLT2 position July 3rd. Her replacement position is posted. MLS for 3rd shift will be Thao Nguyen who had rotated through HMC TSL a few weeks ago. She will also join us 7/3/17. New 3rd shift Lead will be starting May 8th at 7am.
* ALNW Bellingham (may 3rd). Coolers to be sent on ice. Process has gone live. We will pack the coolers to Bellingham and Olympia on ice. See a lead for details on how to pack the box. The blood boxes on portable#6 are to be used to transport the coolers back and forth. Only needed for routine weekly cooler exchanges. 4 New coolers and loggers have arrived and they will be validated in the next couple weeks.
* Reminder: freeze coolers in lid in upright position laying flat. See Jimmy, Erin or Max if you are not sure how to place coolers in the freezer. The space is limited so be careful removing and replacing coolers in the freezer.
* Portable refrigerators in OR/Floor- verify all units have been transfused or accounted. We have lost a few units in the last month due to being left in OR but not returned to us in the portable and TSL was not notified of wasted units. Please check with OR when portables are returned that no units are left sitting in the Belmont/OR table that was not transfused. All units need to be accounted appropriately for recall and billing.
* MTP /trauma reminders- 6:6:1. Trauma season is here so reminder to take appropriate quantity of blood when an MTP/trauma is activated for TSL response.
 |
| QA/Blood Utilization | * March utilization data, CT ratio 1.3
* RBC – 6 wasted, 2 outdated (received credit for outdate)
* PLTs- 14 outdated (8 out of 14 were able to be processed for credit from blood supplier)
* Plasma-4 wasted
* Cryo-0
* QA update
* Trauma Responses- 75
 |
| Staff Round Table | Happy National Lab Week!Q: How did you end up working in the Lab?Those present at the meeting shared their journey to working in laboratory medicine. Thank You!  |