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| HMC Transfusion Service Staff Meeting 7/20/17 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *Respect privacy and confidentiality*
* *Communicate effectively*
* *Conduct myself professionally*
* *Be accountable*
* *Be committed to my colleagues and to the UW Medicine Health System*
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| Service Culture Guideline | * Be accountable

Practice consistent hand hygiene to prevent the spread of infection. Every time you are in and out of patient care areas, practice hand hygiene.  |
| Hospital Update | * Budget – TSL- low UOS, high expense. High non labor cost comes from blood products. Unit of service (uos) is lower than last fiscal year. HMC FY2017 year report will be out in a month or so.
* Workday- everyone should have accessed workday and reviewed their information. Report any issues to workday. There is currently 18,000 tickets that workday group is working on so you may not get a response right away. Managers and Administrators have more responsibilities in workday which they are still learning. Reminder- performance evaluations will get done in workday this fall.
* Joint Commission Inspection Window is open till October. JC review cards are upfront, read them and be aware you may be asked those questions.
* MLS certifications-all MLS staff that certification renewed every 3 years. Labmed HR always needs the current in date on file.
* TB Screening – required annually. Please complete your screening when notified by employee health.
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| Lab Update  | * CAP inspection ready-Open 06/08/2017. We are still waiting for CAP to show up. Reminder- no copies of SOPs and forms that are not current should be stashed away anywhere. CAP period is open until Sept 7th so anytime soon.

 * Bio-Rad Infinity update- Infinity training has started. Biorad still did comparison testing of weak-2+ antibodies on both analyzers. They are looking to perform additional testing in New Jersey and are asking for antibody positive samples. Let Erin or Max when there is one that meets the requirements. In the meantime the changes that was done by Biorad was to use saline instead of DI water and the profile pipetting assay for 8cell panel was changed. In the meantime new techs will start training on Optimo. Stay tuned…
* Staffing –Welcome Thao Nguyen, 1.5 FTE open, Transfusion Safety Officer open position- let some great nurses out there know about the position. Nina is working on getting approval for posting a possible 80% MLS 1 for nights to help with coverage and dayshift additional 0.5FTE MLS available.

 * ALNW Credo Coolers- see meeting minutes binder for answers to your questions. The ALNW support packet for June was sent to ALNW managers to review with their team. This has been a great success for ALNW. June review of patients showed all that were transfused on flight had MTPs activated at hospital arrival. Changes to protocol will be made after review of new process in a couple weeks. In the meantime let Nina of any issues that arise or fill out a QIM.

 * Document Control- Media Lab has been purchased by Lab Medicine and some divisions will be piloting it. HMC and UWMC TSL will be looking to purchase Master Control which allows for document control and quality module.
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| QA/Blood Utilization | * June utilization data, CT ratio 1.3
* RBC - 5 wasted (oms30, credo), 1 outdated
* PLTs- 3 outdated
* Plasma- 6 wasted (oms30, credo),4 O expired thawed
* Cryo- 1 wasted
* ALNW- 9 patients- 16 blood products
* QA update- SCCA flag. If patients are transfused non-irradiated blood and they show up on SCCA report, have these reviewed by Dr Hess for risk of TA-GVHD. One BPDR related to unit sent to floor with no paperwork record or SQ issue. See meeting minutes for additional QI’s for June.
* Trauma Responses-86
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| Staff Round Table | Summer BBQ party July 29th at Nina’s housePlease let Nina know if you are attending so she has enough food. You are welcome to come early around 12:30 if you need to come to work afterwards. For those coming in later, my doors will be open until the last person leaves. There will be lots of food and drinks.  |