|  |  |  |
| --- | --- | --- |
| HMC Transfusion Service Staff Meeting 10/19/17 | | |
| [http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg](http://www.google.com/url?sa=i&rct=j&q=&esrc=s&frm=1&source=images&cd=&cad=rja&uact=8&ved=0CAcQjRw&url=http://www.komencolorado.org/thank-you-race-sponsors/&ei=VB63VJbUJMr4yQTd54LQCw&bvm=bv.83640239,d.aWw&psig=AFQjCNGP4nRIWD05M8iVZZERU4GsNU_Feg&ust=1421373380983219) | | *Patients are First* Pillar Goals   * *Focus on Serving the Patient/Family* * *Provide the Highest Quality of Care* * *Become the Employer of Choice* * *Practice Fiscal Responsibility*   Service Culture Guidelines   * *Respect privacy and confidentiality* * *Communicate effectively* * *Conduct myself professionally* * *Be accountable* * *Be committed to my colleagues and to the UW Medicine Health System* |
| Service Culture Guideline | Great Shakeout-Oct 19th at 10:19am. Drop, Cover, Hold   * Earthquake drill – please review the disaster plan. Also review tips to prepare your home and family for natural disasters | |
| Hospital Update | * Budget –no new updates. HMC TSL testing for August is less compared to last year 2016. * Workday- Performance evaluations start Oct 1st  to Jan 31st ,2018. All staff will have a self-evaluation to complete and request peer evaluations. Privacy, Confidentiality,Information Security Agreement due 12/31/17. Nina will place PCISA form in your mailbox to sign and turn in. Please complete your self evals and request peer evals. * Flu vaccination – due by Nov 1st. Get your flu shot or complete declination process with Employee Health. | |
| Lab Update | * Lab coats- Cintas. HMC Lab Medicine has been approved to receive new lab coats through company Cintas. These will be washed and maintained by the company. I will have sample available for staff to check out in the next couple weeks. Phlebotomy will be 1st ones to use these. * SQ 8.1 upgrade- on track for late Jan 2018 go live. Expect quite a few SOPs to change. Couple changes that will be very helpful is documenting Visual inspection in BPE instead of BPT. Print blank unit tags can now be printed using BPE or Emergency release instead of SMART TAG function. The Emergency release application is still under testing to see how many workflow changes will be there. Less BOP QA failure overrides. * Alpine to Exchange-O365 conversion- Jan 2018. Email platform will be changing. * Bio-Rad Infinity update- validation complete. Go live 12/4/17. Training and SOP updates will occur in November. Any recommendations and suggestions to improve TANGO processes must be provided in the next 2 weeks for edits to happen. We will be having buffered and unbuffered saline in the lab and all MLS should be aware of the difference. * Staffing –80% MLS 1 FTE for nights (applicants currently being interviewed), TSO open position will be hired soon. * ALNW Credo Coolers- no broken coolers in September! Usage was less than August. On average expect ALNW to transfuse approximately 400 blood products a year. Juneau ALNW base blood support will start in about a month. More to come. * Portable refrigerator evaluation –Roemer refrigerator returned to manufacturer due to set up issues. Replacement refrigerator scheduled to arrive in the next couple weeks. * SEIU contract side letter – new contract is in place. Please review online. Also posted in TSL\_documents. Clarification regarding side letter indicating use of vacation/comp time to cover delays in arriving to work due to public transportation. The expectation is that this is when there is an incident such as freeway closure that does not allow you to be in work on time. This should not be frequent. If the normal bus route is always late, then it would be important to switch to an earlier route to get to work on time. See Nina if you have questions. HR will clarify if this applies to private transportation. | |
| QA/Blood Utilization | * Sept utilization data, CT ratio 1.2 * RBC - 8 wasted (oms30). Monitor requests for 2 units at same time. We have discarded a couple where 1 of the 2 was given and the 2nd one returned. Provide a blood refrigerator when there is a concern. No credo cooler wastage. * PLTs- 4 outdated * Plasma- 2 wasted * Cryo- 0 * ALNW- 14 patients, 38 blood products * Trauma Responses-87 * QA update- see binder for QI. Incomplete BPRs still a problem. Stat orders should always be processed as STAT regardless of whether blood is needed or not. Trauma responses samples should be processed as STAT since we have a blood refrigerator up waiting to provide support. | |
| Staff Round Table | AABB conference – Brennan, Maushika, Max, Gie and Erin attended the 2017 meeting in San Diego. We had 3 posters from HMC. They will be happy to describe their experience for anyone that is interested. Next year is in Boston so if anyone is interested in attending let Nina know.  Disaster/Mass casualty planning – review the department disaster plan. Hint- there will be an unannounced mass casualty drill coming soon and TSL will be participating. We are also looking for suggestions on improving our emergency crisis plan so that we are better prepared in case an incident such as the Las Vegas shooting happens. | |