**Purpose:**

This procedure provides instructions for canceling patient orders and correcting patient results in the Sunquest Blood Bank System.

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| **Step** | **Action** | **Related Documents**  |
| **Canceling Unnecessary CPOE generated TSCR, DAT, etc. orders** |
| 1 | Open “General Laboratory”* Click Order Receipt/Modify
* Enter Patient ID, click on get patient
* Ensure day of activity covers order date
* Change order status to Unreceived
* Click on Display Orders
* Select accession needing the cancelation and click on Credit
* Verify Available Order Code is correct test being cancelled
* Verify credit mode is Remove Results
* Click Select > >
* Enter the cancel reason code and click OK
* An alert may appear “All units allocation records will also be deleted”. Click OK
* Click Save and Close or Order Access to free up patient
 | SQ Order Entry ProcessAppendix B |
| **Rejection of specimens before testing has been received** |
| 2 | Order OPINK using order entry* Using BOP, open the OPINK order for the cancelled specimen.
* Replace the automatically generated text with the appropriate cancellation reason from appendix B.
* Add test BBC and free text in who was notified, date and time of notification, and the cancelling MLS’s tech ID.
 | SQ Order Entry Process Sample Rejection ProcessAppendix B |
| **Canceling Platelet and Plasma Orders when order has been received but transfuse task has been cancelled by floor:** |  |
| 3 | In BOP lessen number of Units Ordered by the number of transfuse units cancelled.Example: 4 units were ordered, 2 were already transfused and 2 were cancelled, edit the number of units ordered under UO to 2. | SQ Blood Order Processing |

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| **Step** | **Action** | **Related Documents** |
| **Canceling Orders when testing has been received but no results have been filed:** |
| 4 | In BOP, result all tests without grids with YBBCANNOTE: The BEXX (specimen expiration date) cannot be canceled. Update it to the current date.* Result all tests with grids, using ND for all the grid results.
* For ABO/Rh interpretation, hit semicolon (;), then type BBCAN for the interpretation.
* For all other grid interpretations, hit semicolon (;) then enter YBBCAN for the interpretation.
* Add BBC (Blood Bank Comment) because both BBCAN and YBBCAN translate in ORCA to “Canceled, see Blood Bank Comment for details”.
* Enter appropriate code (See Cancel Code Appendix B) that explains the reason for cancellation.
* Tab to next line, and free text (;;) the following four items, separated by a comma:
* Date (use number format, i.e if Jan 1, 2011, it would be 01012011)
* Time (use 2400 format)
* Tech Code
* Who was notified and the location (i.e. Nancy on 3E)
* Add appropriate Credit code
* Save.

**NOTE:****IF this patient has previous history in the BAD file, it will be necessary to override the results.****IF this patient had no previous ABO/Rh on file, BBCAN will write to the patient’s BAD file as the blood type and must be deleted from the BAD file. THEREFORE:*** Go to BLOOD BANK ADMINISTRATIVE DATA ENTRY function.
* Using the delete key, delete BBCAN from the patient’s BAD file ABO/Rh field.
* SAVE.

This leaves the patient history file as it was prior to the cancellation of the test, and when real ABO/Rh results are entered, the field will repopulate with the correct information.**NOTE: This delete function must ONLY be employed when there was no previous ABO/Rh type on file. The system uses the first ABO/Rh entered as the source for computer logic for future computer crossmatches.** | SQ Blood Order ProcessingAppendix A |

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| **Canceling Orders when results have been filed:** |
| 5 | In BOP, overwrite all results with YBBCAN, replacing grid reactions with ND.* For ABO/Rh interpretation, hit semicolon (;), then type BBCAN for the interpretation
* For all other grid interpretations, hit semicolon (;), then type YBBCAN.
* Add BBC (Blood Bank Comment)
* Enter YBB (This appears on the patient chart as “Cancel, Previously reported as, and modified by”)
* Tab to next line, and free text (;;) the following four items, separated by a comma:
* Previous results (i.e. O Pos, or whatever the previous results were)
* Date (use number format, i.e. if Jan 1, 2011, it would be 01012011)
* Time (use 2400 format)
* Tech Code
* Who was notified and the location (i.e. Nancy on 3E)
* Add appropriate Credit code
* Override QA warnings that will appear.
* Save
 | Appendix ASQ Billing and CreditingSQ Blood Order Processing |
| **Correcting Results After they have filed (not canceling the order):** |
| 6 | In BOP, overwrite the incorrect result with the correct result, including all grid results.* Add BBC (Blood Bank Comment)
* Enter PRPT (This appears on the patient chart as “Previously reported as”
* Tab to the next line and enter the previous results.
* Tab to next line and enter code RMO (This appears on the patient chart as “Result Modified on”
* Tab to next line and free text (;;) the following items, separated by a comma:
* Date (use number format, i.e. if Jan 1, 2011, it would be 01012011)
* Time (use 2400 format)
* Tech Code
* Who was notified and the location (i.e. Nancy on 3E)
* Add appropriate Credit code
* Override QA warnings that will appear.
* Save
 | Appendix A  |

**References:**

Blood Bank User Guide, Misys Laboratory

**Appendix A:**

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| **TEST CODES** | **TEST CREDIT CODES** |
| ABI | ABICR |
| ABR | ABRCR |
| AGI | AGICR |
| AS | ASCR |
| DBS | DBSCR |
| DCD | DCDCR |
| DIG | DIGCR |
| ELU | ELUCR |
| PREN | PRENCR |
| RH | RHCR |
| TRRX | TRRXCR |
| TSCR | TSCRCR |
| TTR | TTRCR |

**Appendix B:**

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| **Department Specific Codes** |  |
| **Code** | **Translation of comment** | **Dept** |
| **YBB** | Cancel. Previously reported as and modified on: | TSL\_H, TSL\_U |
| **YBBCAN** | Canceled, see Blood Bank comment for details. | TSL\_H, TSL\_U |
| **YCPOE** | Manual cancel by lab of unreceived CPOE order. | SPS\_U,H |
| **YCUT** | Reorder requested. Blood bank labeling requirements not met. | TSS\_U |
| **YDATE** | Reorder requested. Draw date missing from Blood bank request or specimen. | TSS\_U |
| **YLBTSS** | Reorder requested. Sample mislabeled, incorrect patient. | TSS\_U |
| **YSIG** | Reorder requested. Signature missing from Blood bank request or specimen. | ITS |

**Appendix B (cont):**

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| **General Department Codes** |
| **Code** | **Translation of comment** |
| **YADPRV** | Test added to previous lab request. |
| **YBROK** | Reorder requested, sample broken or spilled in transit |
| **YCLOSE** | Appointment canceled. Test canceled. |
| **YCLOT** | Reorder requested, clotted |
| **YCOLL** | Reorder requested, collection problem |
| **YDATA** | Data entry correction, see updated information |
| **YDETL** | Cancel, see detail |
| **YDISC** | Canceled, patient discharged |
| **YDRWC** | Disregard results, wrong chart. |
| **YDUP** | Duplicate request |
| **YFUTUR** | Future order canceled by client. |
| **YHEM** | Reorder requested, hemolyzed |
| **YIMP** | Reorder requested, improper tube/sample type |
| **YINP** | Cancel, inpatient admission. |
| **YINST** | Cancel, instrument malfunction. |
| **YINTER** | Cancel, interfering substance present. |
| **YLACC** | Reorder requested, laboratory accident |
| **YLBL** | Reorder requested, label error |
| **YLINE** | Reorder requested, possible contamination of sample with IV fluid. |
| **YLOST** | Reorder requested, sample lost |
| **YNC** | Test run at no charge. |
| **YNPAT** | Reorder requested, patient not available |
| **YNR** | Not required |
| **YNSAMP** | Reorder requested, could not collect sample |
| **YNSR** | Reorder requested. No sample received. |
| **YOLD** | Reorder requested, stability limit exceeded |
| **YORDC** | Cancel, order changed |
| **YPND** | Please see patient's medical record for results.  |
|  | Lab ordered is the same as other provider's request. |
| **YPROV** | Canceled by practitioner |
| **YPRT** | Patient refused testing. |
| **YQNS** | Reorder requested, quantity not sufficient |
| **YRESCH** | Rescheduled collection (To be used for ANY rescheduled collection) |
| **YRNCOL** | Cancel. Reorder as RN collect. |
| **YSMP** | Reorder requested, sample problem |
| **YTEMP** | Reorder requested, sample sent at wrong temperature |
| **YWUPRO** | Wrong test selected by UW Medicine Laboratory |
| **YWPRO** | Wrong test selected by practitioner |