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| HMC Transfusion Service Staff Meeting 6/21/18 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *Respect privacy and confidentiality*
* *Communicate effectively*
* *Conduct myself professionally*
* *Be accountable*
* *Be committed to my colleagues and to the UW Medicine Health System*
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| Service Culture Guideline | * Communicate Effectively
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| Hospital Update | * July 1-6 Special Olympics USA Games
* JCAHO ligature re-inspection – passed
* Parking updates – no one in booths, pay at machines. Machines at parking garage exit won’t take cash so they’ll have to use the ones in the building lobby.
* Financial Update – HMC is $13M in the hole so they have brought in an outside company (Vizient) to review all processes
* Copy center is closing and all staff will move to UWMC. UW updated the contract with Ricoh for majority of our large copy needs.
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| Lab Update  | * ORCA IT project - July 2nd tests directly interface to SQ, receive in ORM just like OPINKs. We will stop using the test code “TXM” and only use TSCR for orders. OPINK can still be used at OE for rejections and XPINK still used for unnecessary draws.
* Open MLS 1/trainee position on nights – now is full time, hoping to get more applicants.
* Open MLS Lead educator position working its way through posting
* Portable refrigerator – 6 needing validation
* Competencies- DOs and annual. All MLS quizzes will be posted to Sharepoint.
* Kronos 8.1 coming – removing need for JAVA
* Vizient will be meeting with lab staff and ask questions about staffing levels, etc. Please be aware none of the comments made to them will make directly back to management, everything will be combined and made anonymous.
* Vizient will also be reviewing all of the contracts to see if there is anywhere we can save money. Currently they are reviewing our BW contract. They do this for companies around the nation so know fair market prices.
* Employee Engagement Results - will set up mini meetings to set goals for 2018-19.
* There is a new ultralow in the OR for tissue, it isn’t plugged in yet because it needs to be validated.
* BeavEx is expanding their service to be our on-call company instead of delivery express. Phone numbers will be posted.
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| QA/Blood Utilization | * May utilization data, CT ratio 1.2
* RBC – 4 wasted
* PLTs- 4 outdated
* Plasma- 1 outdated, 7 wasted
* Cryo- 0 wasted
* ALNW- 37 blood products used
* Trauma Responses- 96
* QA update-
* Please don’t send too short of date products to ALNW. If you have to, ensure the flight crew knows they will need to return the cooler sooner than the 7 days. Boeing generally is an easier site to get coolers returned during the week because Chris can make an extra run in his schedule.
* Lots of uncrossmatched transfusion tags are being returned to TSL from medical records without patient labels. If you are standing there during a trauma please assist the team and place labels on the forms.
* BPDR – BPR for plasma sent by floor but RBC was sent instead. It was discovered by the nurse before hanging but is a BPDR because it left the lab. There were transfuse orders for both but incorrect one grabbed before unit was allocated.
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| Staff Round Table | June birthdays* Gie, Brennan, Geneva, Darcy
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