



University of Washington Medical Center 1959 NE Pacific Street. Seattle, WA 98195 Transfusion Services Laboratory Policies and Procedures Manual	Original Effective Date: 06-20-2019	Number: PC-0074.01
	Revision Effective Date:	
TITLE: Ortho Vision® General Operation		

PURPOSE:

To provide instructions for general operation of the Ortho Vision®

PRINCIPLE & CLINICAL SIGNIFICANCE:

Improper handling of instrument, reagents and MTS cards can interfere with the accuracy of test results and cause errors and/or failure of the test system with the potential to delay the availability of results or produce erroneous test results and FDA reportable events. The Ortho Vision™ analyser is an instrument designed to automate in vitro immunohematology testing of human blood utilizing the ID-MTS™ gel card technology. Ortho Vision® analyzer automates test processing functions including liquid pipetting, reagent handling, incubation, centrifugation, recation grading and interpretation and data managements requirements using cards and digital image processing.

POLICIES:

- The Ortho Vision® will be operated according to manufacturer instruction and UWMC TSL policies and procedures.
- Only qualified and trained laboratory personnel are allowed to use the system.
- Quality control must be performed and acceptable prior to reporting patient and blood component test results
- The supply drawer is not intended for reagent or diluent storage. Refer to SOP: *OrthoVision® Resource Management and Daily Quality Control* for storage specifications.
 - Agitated and non-agitated reagents must be loaded in the appropriate locations on the rotor to ensuring reagents remain suspended in solution

REAGENT	LOCATION
Agitated	Inner Rotor
Non-agitated	Outer Rotor

- The following instructions cover most normal operations of the Ortho Vision® analyzer. The user should refer to the Appendices for specific system overview and status indicators. The manufacturer's operation and service manuals should be consulted for events and issues not covered by this procedure.

SPECIMEN REQUIREMENTS: N/A

REAGENTS/SUPPLIES/EQUIPMENT:

Reagents:	Supplies:	Equipment:
<ul style="list-style-type: none"> • ID-MTS™ Diluent 2 Plus • ID-MTS™ Diluent 2 • ID-MTS™ Gel Cards • 0.8% AFFIRMAGEN® 	<ul style="list-style-type: none"> • Evaporation Caps • Dilution Trays • Reagent Racks 	<ul style="list-style-type: none"> • ORTHO VISION®

Reagents:	Supplies:	Equipment:
<ul style="list-style-type: none"> Reagent Red Blood Cells • 0.8% SURGISCREEN® Reagent Red Blood Cells • 0.8% ORTHO RESOLVE® Panel Reagent Red Blood Cells • DI Water • Blood Bank Saline 		

QUALITY CONTROL:

Quality Control is performed daily

Refer to SOP: *OrthoVision® Resource Management and Daily Quality Control*

INSTRUCTIONS:

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Power-on and Start Up

STEP	ACTION
1	Verify the power cable is plugged into an appropriate electrical outlet (red outlet)

STEP	ACTION
2	Press the power on switch on the right side of the analyzer to the on position NOTE: The system automatically runs a diagnostic analysis. This will take approximately 19 seconds.
3	Enter your 'Login' and password when diagnostics are complete and the Home Dashboard is displayed. NOTE: Any samples found on board the system at startup will be marked as expired. Any liquid reagents in the agitated supply at startup will be marked as requiring agitation.

Shutdown

STEP	ACTION
1	Touch <Home>
2	Touch <Shut Down> action button NOTE: A confirmation screen will display
3	Touch <Yes> to confirm. Shutdown processing begins
4	Wait for the following to occur: <ul style="list-style-type: none"> • Green light under the monitor is blinking • "No Signal Detected" message is displayed
5	Power off system by pressing the power switch on the right side of the instrument.

Emergency Shutdown

IMPORTANT: Emergency shutdown should only be performed if normal shutdown procedures are not available.

STEP	ACTION
1	Touch <Stop Processing>
2	Touch <Perform Urgent Stop>

User Login and Logout

STEP	ACTION
1	Touch anywhere on the Home screen to display the User Login screen NOTE: The current logged in user is displayed on the Home screen.
2	Enter your user name and password in the corresponding fields
3	Touch <Enter>

STEP	ACTION
4	Touch <Log Out> action button

Loading and Unloading Reagents Overview

STEP	ACTION								
1	Touch <Resources>								
2	Touch <Reagents> to access the reagent screen								
3	Touch <Show Details> while in table view of the Resources screen to access the Load/Unload button								
4	Go to the section								
	<table border="1"> <thead> <tr> <th>If</th> <th>Go to Section</th> </tr> </thead> <tbody> <tr> <td>Loading 0.8% AFFIRMAGEN® and/or 0.8% SURGISCREEN® Cells</td> <td>Loading 0.8% AFFIRMAGEN® and 0.8% SURGISCREEN® Reagent Red Blood Cells</td> </tr> <tr> <td>Loading 0.8% ORTHO RESOLVE® Panel Cells</td> <td>Loading 0.8% ORTHO RESOLVE® Panel Reagent Red Blood Cells</td> </tr> <tr> <td>Unloading red blood cell reagents</td> <td>Unloading Reagent, Diluents and Dilution Trays</td> </tr> </tbody> </table>	If	Go to Section	Loading 0.8% AFFIRMAGEN® and/or 0.8% SURGISCREEN® Cells	Loading 0.8% AFFIRMAGEN® and 0.8% SURGISCREEN® Reagent Red Blood Cells	Loading 0.8% ORTHO RESOLVE® Panel Cells	Loading 0.8% ORTHO RESOLVE® Panel Reagent Red Blood Cells	Unloading red blood cell reagents	Unloading Reagent, Diluents and Dilution Trays
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Unloading red blood cell reagents	Unloading Reagent, Diluents and Dilution Trays								

Loading 0.8% AFFIRMAGEN® and 0.8% SURGISCREEN® Reagent Red Blood Cells

STEP	ACTION
1	Allow reagent red cells to come to room temperature
2	Gently resuspend reagent red cells, avoid creating bubbles or foam
3	Label bottles with open date, tech ID, 5-day expiration date, or original manufacturer's date if shorter
4	Remove red caps and place them on the reagent rack cap holder below their corresponding bottle. NOTE: Alternatively, caps may be labeled to avoid contamination
5	Place evaporation caps on reagent red cells bottles and load onto the reagent rack labeled R10B with barcode labels facing out
6	Touch <Resources> on the home screen
7	Touch < Reagents>
8	Touch the rack position to be loaded NOTE: Reagent red cells can go in positions 1, 2, 3
9	Touch < Load/Unload>

STEP	ACTION	
10	Open the door when unlocked and load reagents onto the selected position NOTE: The instrument will run an inventory of reagents and post them in green when ready to use	
11	If reagents are	Then
	Posted in green	Go to next step
	Not read by analyzer	Go to section Manual Assignment of Reagents
12	Close load station door	

Loading 0.8% ORTHO RESOLVE® Panel Reagent Red Blood Cells

STEP	ACTION	
1	Allow panel cells to come to room temp	
2	Gently resuspend Reagent Red Cells, avoid creating bubbles or foam	
3	Label bottles with an open date and Tech ID	
4	Remove red caps and place them on the reagent rack cap holder below their corresponding bottle. NOTE: Alternatively, caps may be labeled to avoid contamination	
5	Load panel reagents onto 3ml reagent rack labeled R3B with barcode labels facing out	
6	Touch <Resources>	
7	Touch <Reagents>	
8	Touch the rack position to be loaded Note: Panel cells can be loaded onto positions 1,2,3	
9	Touch <Load/Unload>	
10	Open the door once unlocked and load reagents onto the selected position NOTE: The instrument will run an inventory of reagents and post them in green when ready to use	
11	If reagents are	Then
	Posted in green	Go to next step
	Not read by analyzer	Go to next section Manual Assignment of Reagents
11	Close load station door	

Manual Assignment of Reagents

Step	ACTION								
1	Touch <Resources>								
2	Touch <Reagents>								
3	Touch the reagent displayed in red with the comment "barcode unreadable"								
4	Touch <Assign to position>								
5	Open the load station door when unlocked								
6	Touch the rack position to be loaded NOTE: Reagent red cells can go in positions 1, 2, 3								
7	Select the following parameters								
	<table border="1"> <thead> <tr> <th>Parameters</th> <th>Touch</th> </tr> </thead> <tbody> <tr> <td>Reagent kit</td> <td>Appropriate reagent</td> </tr> <tr> <td>Lot</td> <td>Lot corresponding to reagent</td> </tr> <tr> <td>Confirm reagent</td> <td>Reagent being loaded</td> </tr> </tbody> </table>	Parameters	Touch	Reagent kit	Appropriate reagent	Lot	Lot corresponding to reagent	Confirm reagent	Reagent being loaded
	Parameters	Touch							
	Reagent kit	Appropriate reagent							
Lot	Lot corresponding to reagent								
Confirm reagent	Reagent being loaded								
8	Close the Load Station Door								

Loading Diluents

STEP	ACTION
1	Label diluents with open date and tech ID NOTE: ID-MTS™ Diluent 2 and ID-MTS™ Diluent 2 Plus can be kept on board for up to 24 hours
2	Label reagent caps with corresponding diluent name ie. 2 or 2+ NOTE: There is no diluent cap holder on diluent reagent rack.
3	Load diluent bottle on the diluent rack with barcodes facing out
4	Touch < Resources>
5	Touch <Reagents>
6	Touch <Position 4>
7	Touch <Position 4>
8	Touch <Load/Unload>

STEP	ACTION
9	Open the load station door when unlocked and load diluent rack into position 4
10	Close the load station door NOTE: Analyzer will inventory diluents and post them in green when ready to use

Loading Dilution trays

STEP	ACTION
1	Touch <Resources>
2	Touch <Dilution Trays> NOTE: All dilution trays and wells display from position 1 to position 6.
3	Touch the position the dilution tray is to be loaded
4	Touch <Load/Unload>
5	Open the load station door when unlocked
6	Load the dilution tray onto the upper loading dock of the outer rotor and load the dilution tray onto the upper loading dock of the outer rotor
7	Close the load station door NOTE: Analyzer will automatically inventory trays

Unloading Reagents, Diluents and Dilution Trays

STEP	ACTION								
1	Touch < Resources								
2	Touch <Reagents>								
3	<table border="1"> <thead> <tr> <th>If unloading</th> <th>Touch</th> </tr> </thead> <tbody> <tr> <td>Reagent red Cells</td> <td> <ul style="list-style-type: none"> • Rack to be unloaded </td> </tr> <tr> <td>Diluents</td> <td> <ul style="list-style-type: none"> • <Position 4> </td> </tr> <tr> <td>Dilution trays</td> <td> <ul style="list-style-type: none"> • < Dilution Trays> • Touch the rack to be removed – completely used racks display in red </td> </tr> </tbody> </table>	If unloading	Touch	Reagent red Cells	<ul style="list-style-type: none"> • Rack to be unloaded 	Diluents	<ul style="list-style-type: none"> • <Position 4> 	Dilution trays	<ul style="list-style-type: none"> • < Dilution Trays> • Touch the rack to be removed – completely used racks display in red
	If unloading	Touch							
	Reagent red Cells	<ul style="list-style-type: none"> • Rack to be unloaded 							
Diluents	<ul style="list-style-type: none"> • <Position 4> 								
Dilution trays	<ul style="list-style-type: none"> • < Dilution Trays> • Touch the rack to be removed – completely used racks display in red 								
4	Touch<Load/Unload>								
5	Open the door when unlocked and remove the resource NOTE: Additional resources may be loaded at this time								

STEP	ACTION
6	Close load station door

Loading MTS Cards

STEP	ACTION
1	Touch <Resources>
2	Touch <Cards>
3	Touch <Load/Unload
4	Open the Card Supply Drawer when unlocked and load card sleeve into any open position IMPORTANT: If loading a sleeve with more than one lot, leave an empty slot between lots
5	Close the Card Supply Drawer NOTE: Analyzer will automatically inventory card and post cards available for use

Filling Liquids and Discarding Liquid Waste

STEP	ACTION
1	Touch <Reasources>
2	Touch <Liquids> NOTE: A diagram showing DI water and Saline will display
3	Touch <Refill>
4	Open the Liquids Access Door when unlocked NOTE: The system will prompt you to refill the containers and empty the liquid waste
5	Pull the release for the liquids container
6	Remove the container from the system
7	Remove the white bottle cap
8	Fill the white container with approximately 4700ml of Saline
9	Reinstall the cap
10	Remove the blue bottle cap

STEP	ACTION
11	Fill the blue container with approximately 900 mL of DI water
12	Reinstall the cap
13	Slide the liquids container into the system manually or using the bottle insertion tool until it snaps into place
14	Pull the release for the grey liquid waste container
15	Remove the waste container from the system
16	Remove the black bottle cap
17	Dispose of the liquid waste in a dirty sink
18	Reinstall the cap
19	Slide the waste container into the system manually or using the bottle insertion tool until it snaps into place
20	Close the Liquid Access Door
21	Touch <Yes> whe the system prompts “ Have you filled the Saline/Deionized Water Containers completely and emptied the Liquid Waste Container?” NOTE: The Executing Flush bar appear. After the flush is complete the screen will return to the original liquids screen showing the new levels of liquids detected

Emptying Card Waste

STEP	ACTION
1	Touch <Resources>
2	Touch <Waste> NOTE: A diagram showing how full both the card waste and the liquid waste is will display
3	Touch <Empty Cards>
4	Open the Card Waste Drawer when unlocked
5	Remove white waste tray
6	Dispose of the cards in a biohazard container
7	Reload the Waste Tray
8	Close card waste drawer

STEP	ACTION
9	Touch <Yes> when the system prompts “ Has the card waste been emptied and the Waste Tray been put back into the instrument?”

Accessing Manual Load/Review

OVERVIEW		
Cards requiring review are moved to the Dual Purpose Drawer. This drawer is made up of two sections.		
Section	Number of Slots	Purpose
Front (removable rack)	10	The system moves cards to this rack when: <ul style="list-style-type: none"> • Visual review is require • There is no room in the room temperature incubator • Partially used cards are not used within 4 hours. <p>NOTE: If partially used cards is not used within 4 hours or there is no available space in the room temperature incubator; the card is discarded in the waste drawer</p>
Back (fixed rack)	8	User loads partially used and specialty cards in the section. The system will utilized these cards for testing.
Step	ACTION	
1	Touch <Resourses>	
2	Touch <Manual Load/Review>	
3	If card(s)	Then
	Are present	Touch each card on the system screen to see the output reason
	Not present	Go to next step
4	Touch <Load/Unload>	
5	Open the dual purpose drawer when unlocked	
6	Remove and visually inspect any cards in the drawer.	
	If card(s) are	Then
	From the incubator	Visually inspect them and reload in one of the 8 input slots
From testing	Take them out and review in the results area- refer to SOP <i>Ortho Vision Results Management</i>	
NOTE: Partially used cards may be reloaded in one of the 8 slots on the rear rack for use after review is complete.		

Resolving Error Messages

STEP	ACTION						
1	Touch <Errors> NOTE: The Errors screen displays and allows review of the status of Errors that have occurred on the system.						
2	Select an error by touch the screen						
3	Touch <Show Details> action button NOTE: The Errors details screen is displayed for the selected error						
4	Take the necessary steps to resolve the error						
5	Document resolution under comments <ul style="list-style-type: none"> • Touch <Edit Comment> action button. • Enter Comment • Touch <Save> 						
6	Touch <Resolve> action button NOTE: The error state changes to resolved						
10	<table border="1" style="width: 100%;"> <thead> <tr> <th data-bbox="298 915 732 961">If the <Clear Error> button</th> <th data-bbox="732 915 1443 961">Then</th> </tr> </thead> <tbody> <tr> <td data-bbox="298 961 732 1062">Is available</td> <td data-bbox="732 961 1443 1062">Touch the <Clear Error> action button to remove the error from the list and remove error status indicators for the error</td> </tr> <tr> <td data-bbox="298 1062 732 1203">Not available</td> <td data-bbox="732 1062 1443 1203"> <ul style="list-style-type: none"> • The error is not resolved • Error that are not resolved and require OrthoTechnical Support, document on <i>Ortho Vision® Troubleshooting Log</i> </td> </tr> </tbody> </table>	If the <Clear Error> button	Then	Is available	Touch the <Clear Error> action button to remove the error from the list and remove error status indicators for the error	Not available	<ul style="list-style-type: none"> • The error is not resolved • Error that are not resolved and require OrthoTechnical Support, document on <i>Ortho Vision® Troubleshooting Log</i>
	If the <Clear Error> button	Then					
	Is available	Touch the <Clear Error> action button to remove the error from the list and remove error status indicators for the error					
Not available	<ul style="list-style-type: none"> • The error is not resolved • Error that are not resolved and require OrthoTechnical Support, document on <i>Ortho Vision® Troubleshooting Log</i> 						

**CALIBRATION:
NA**

PROCEDURE NOTES AND LIMITATIONS:

- The System will automatically log out the user after 60 minutes.
- Emergency shutdown should only be performed if normal shutdown procedures are not available. All test processes are stopped immediately, tests will be failed and any results are lost. Pending tests will not begin. Emergency shutdown can be performed at any time and does not require user login.
- The reagent screen allows the user to load and unload reagents and review and manage reagent lots

REFERENCES:

- OrthoVision® Analyzer General Operator Training Manual
- OrthoVision® Analyzer Quick Reference Guide
- Ortho Clinical Diagnostics Ortho Vision Analyzer Self Service Customer Procedure Guide
- OrthoVision® Reference Guide

RELATED DOCUMENTS

FORM OrthoVision® Troubleshooting Log

SOP OrthoVision® Results Management




SOP OrthoVision® Resource Management and Daily Quality Control

APPENDIX:**Appendix 1: System Performance Characteristics and Specifications**

Characteristic	Description	
Technology	Column Agglutination with use of MTS Gel Cards	
Test Menu	<ul style="list-style-type: none"> • ABO/Rh Typing • Antibody Screen • Antibody Identification • Direct Antiglobulin Testing • Antigen Testing • QC Testing • Serial Dilution for Titration Studies 	
Sample Type	<ul style="list-style-type: none"> • Centrifuged whole blood • Plasma and Serum • Packed red blood cells 	
Sample Tube Sizes	<ul style="list-style-type: none"> • 12-13 x 100mm • 12-13 x 75mm • 10 x 75mm 	
Sample and Test Processing	<ul style="list-style-type: none"> • Continuous, • Random • STAT access • Batch 	
Plumbing	Self contained, on board liquid waste management	
Centrifuge	Speed: 1004-1024 rpm	
Incubator	<ul style="list-style-type: none"> • Cards incubated at 35-39°C for at least 15minutes • Room temperature incubator maintained at 21-27°C 	
Pipette Performance	Volume	Accuracy and Precision
	10µl	10%
	25µl	5%
	50µl	5%
Pipette Volume Verification	Volume	Acceptance
	10µl	≤10%
	50µl	≤5%
Wash Pump	Dispenses liquids at ≥2ml per second	

Characteristic	Description
Load Station Temperature	Agitated inner rotor is maintained at 18-25 ⁰ C
Load Station Capacity	Non Agitated area <ul style="list-style-type: none"> • 6 Sample racks • 6 Dilution trays • 1 diluent rack Agitated area <ul style="list-style-type: none"> • 3 RBC reagent rack (3ml and 10ml rack)
Diluent Supply	<ul style="list-style-type: none"> • 2 100ml positions-MLS Diluent 2 and 2 Plus • 2 10ml positions-Titer diluent
Supply Drawer Capacity	120 Cards
Sample Capacity	42 samples (7 samples per rack)
Waste Capacity	<ul style="list-style-type: none"> • Waste Tray- 80cards • Liquid waste bottle holds 5.2L
Centrifuge Capacity	10 cards
Incubator Capacity	<ul style="list-style-type: none"> • Heated- 12 cards • Room Temperature- 16 cards









Appendix 2: System Overview

Home Dashboard	
	
System Home Dashboard	<p>Displays the status of</p> <ul style="list-style-type: none"> • Reagents • Samples • Results • STAT Orders
Menu Buttons	<p>Are located horizontally along the top of the user interface and are used to display different menu screens. The buttons are divided into high traffic and low traffic menus</p>
High Traffic Menus	<p>Include the areas of the software used to process tests:</p> <ol style="list-style-type: none"> 1. Home 2. Resources 3. Samples 4. Results 5. Errors 
Low Traffic	<p>Use the expand button to display the low traffic menu buttons.</p> <ol style="list-style-type: none"> 6. QC 7. Setup 8. Software 9. Maintenance 10. Diagnostics 









1	Menus	Displays different menu screens.
2	System Name and Log Display	Displays the System Name, the J Serial Number, the installed software version, and the Instrument State. Note: The System Name and Logo Display are hidden when all tabs are expanded.
3	Indicator	Displays the current system date and time and the user name currently logged into the system.
4	Tools	Tool buttons are located vertically along the right-side of some menu screens. Use Tools to navigate through screens within the selected menu. A selected item displays a white background.
5	Menu Screen	Displays the content of the selected Menu and Tools. Use the Menu buttons to toggle between screens.
6	Action Buttons	Executes actions within the current menu screen. Buttons change according to the menu displayed.
7	Assistance Buttons	The Search, Help, and Stop Processing buttons are displayed on all screens.
8	Expand Button	Touch the Expand button to display all of the menus. To collapse, touch the Expand button again.

Appendix 3: Status Indicators for Racks, Samples, Reagents and the Supply Drawer

State	Color and Icon	Description
Not Present		There is no Sample Rack, Card Sleeve or Reagent Rack at the current position.
Not Present		There is no sample, Card Sleeve, or reagent at the current position.
Present		The system location and/or position is ready for use.
Allocated		A sample or resource at the location is related to an order that is processing.
Scanning		The position or system location is currently being scanned by the system.
Removable		All pipetting has completed for the sample or all samples loaded in the SAMPLE RACK and the item is ready to be removed from the system.
Warning		Indicates that there is a warning.
Error		Indicates that there is an error with a severity level of Problem or Critical.

Appendix 4: Status Indicators for Dilution Tray Wells

State	Color	Description
Not Present		The dilution well has been used.
Present		The dilution well has not been used.
Allocated		The dilution well is allocated for processing.
Scanning		The dilution well is currently being scanned by the system.
Warning		Indicates that the dilution well has a warning.
Error		Indicates that there is an error with a severity level of Problem or Critical.

TITLE: Ortho Vision® General Operation

**Number:
PC-0074.01**

UWMC SOP Approval:

**UWMC CLIA
Medical Director**

Mark H. Wener, MD

Date _____

**Transfusion
Service Manager**

Nina Sen

Date _____

**Compliance
Analyst**

Christine Clark

Date _____

**Transfusion
Service
Medical Director**

Monica Pagano, MD

Date _____

UWMC Biennial Review:

Date _____

Date _____