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| HMC Transfusion Service Staff Meeting 6/20/19 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *I will treat people with Respect and Compassion*
* *I will embrace Diversity, Equity, and Inclusion*
* *I will encourage Collaboration and Teamwork*
* *I will promote Innovation*
* *I am accountable for Excellence*
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| Service Culture Guideline | * I am accountable for Excellence
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| Hospital Update | * Vizient has moved on from reviewing staffing to other projects within the hospital to help save money. They haven’t asked for anything from TSL since last summer so I don’t envision them needing anything.
* R&T building is closed until November at the earliest. The irradiator is still sitting on the loading dock and is unable to be moved. One of the walls is contaminated between the drywall and the exterior wall and will need to be removed somehow, they are still deciding how. The levels that are there for contamination are considered “back ground” levels but because it is higher than it started then it needs to be cleaned/removed. Other buildings have monitors up on the roof to ensure no additional leakage is found. The filters on the Maleng building had some contamination so were replaced but they did what they were supposed to and filtered out contamination.
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| Lab Update  | * 1 open MLS 1/trainee position on nights (hired 6/19/19),1 open MLS 1/Trainee on eves, 1 open MLS Lead on eves, open CLT2 1.0 on eves
* Portable refrigerator – 6 in validation. Having a hard time keeping the temperature difference of <1 degree.
* Competencies and Dos – please work on. Notebooks are out; expect needing a DO on every function performed in TSL.
* Updated test result grids for DATs went live on 6/20/19.
* Whole blood – remember to inform trauma doc availability when you are getting signatures. Beware of accidentally ordering in BloodHub! It is now available as a dropdown item but we only have it available on standing order so they will call really confused.
* CAP is coming – blackout dates through 6/26/19 and then pretty much open until Sept 5th.
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| QA/Blood Utilization | * May utilization data, CT ratio 1.0 (whaaaa?!?)
* RBC- 8 wasted, a few from the credo cooler
* PLTs- 1 wasted, 4 outdated. Don’t forget to try to trade with UW TSL but give them lots of notice
* Plasma- 8 wasted, 3 outdated. 4 wasted from credo coolers
* Cryo- 0 wasted
* ALNW- 38 blood products used, up 1 unit over April
* Trauma Responses- 89, up from April
* QA update-
* WBIT investigation – BOTH patients need to be recollected. If there is pushback because one of the patients doesn’t have an order then send up a “downtime” order and use Dr Hess as the ordering provider. Only an ABORH needs to be ordered and performed. IF the blood type is the same, perform an Rh/K phenotype on both.
* Sample acceptance updates. Year is no longer required on the paperwork or sample but if it is incorrect, it is a rejection. This is in conformance with AABB standards. Both the sample and the paperwork must have 2 signatures; these are not to be taken to Dr Hess for deviation. All deviation requests must go through a Lead or MLS2 first. The *only* exceptions that should go to Dr Hess or a resident are on pediatric patients and by that we mean the tiny ones – think neonates and infants.
* Delivery Express is charging for “wait time”. Make sure everything is ready before calling and document time called, time arrived, and even time left (if delay noticed) so Gie can dispute charges. We are working on bids with 2 different companies for the ALNW runs; hopefully this will eliminate extra fees. If you do not have a DE card, let Gie know because otherwise they will make up names.
* Photocopy the cooler logs for Gie when used on an Unregistered, ALNW patient. Those logs must have the flight number and it should start with TC19- xxxx. 19 is the year so next year would be TC20-xxxx. Gie then turns around to bill ALNW and they require this info before they will pay us.
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| Staff Round Table | June birthdays* Gie, Brennan, Geneva

Guided meditation is now available at HMC during the week, see the flier in the break roomAlso posted in the break room are reminders of discounts available to employees. |