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| HMC Transfusion Service Staff Meeting 7/18/19 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *I will treat people with Respect and Compassion*
* *I will embrace Diversity, Equity, and Inclusion*
* *I will encourage Collaboration and Teamwork*
* *I will promote Innovation*
* *I am accountable for Excellence*
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| Service Culture Guideline | * I will treat people with Respect and Compassion
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| Hospital Update | * Employee engagement – rounding. Email me if you would prefer to be on a scheduled session vs an on the spot session. Also might try group huddle rounding like other departments.
* R&T building will continue to be closed until November or December. The irradiator has been removed by a special truck and decontamination plans are being worked on by DOE/DOH. The East wall has the most contamination (between drywall and bricks) so any lab or office on that end will be last to move back in.
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| Lab Update  | * 1 open MLS 1/trainee position on nights,1 open MLS Lead on eves, open CLT2 1.0 on eves
* Portable refrigerator – 6 in validation
* Competencies and Dos – continue working on the ones in your notebooks. More will come out as the year progresses.
* Kronos vacation retraction – if you would like to cancel your vacation then there is a way in kronos to request to cancel and then I can “approve” your cancel and it takes the VL out of your schedule
* UW TSL does not use the code “LTPLT” so if a unit is sent here with the sticker it needs to be added in SQ.
* Whole blood and Medic One will begin soon; we are trying to figure out the billing procedure. They will carry O Positive so we will have to watch for females <50 that end up being Rh neg or Rh unknown needing RhIg administration or follow-up
* Lab coats – if you would like to change your size then please do so on the clipboard in the breakroom. The laminated copy at the lead desk just keeps track of how many of each size we should have, it doesn’t change the order.
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| QA/Blood Utilization | * June utilization data, CT ratio 1.1
* RBC- 3 wasted
* PLTs- 2 outdated
* Plasma- 4 wasted, 3 outdated
* Cryo- 2 wasted
* ALNW- 37 ~same as May
* Trauma Responses- 83 which is ~ same as May
* QA update- 1 BPDR due to Bench QC not being performed on 3rd shift and units were issued. All manual testing performed overnight had to be repeated.
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| Staff Round Table | July birthdays* Alyssa

Putting fake orders for training or DO into Bloodhub is confusing because they stay pending. There is a test environment staff can use - watch for email with log in information. |