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| HMC Transfusion Service Staff Meeting 1/16/2020 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *I will treat people with Respect and Compassion*
* *I will embrace Diversity, Equity, and Inclusion*
* *I will encourage Collaboration and Teamwork*
* *I will promote Innovation*
* *I am accountable for Excellence*
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| Service Culture Guideline | * I will encourage Collaboration and Teamwork
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| Hospital Update | * Kronos bimonthly approvals. A sign will be posted by the door as a reminder but because of the deadlines please remember to approve on your last shift on/before the 15th and 29/30/31.
* PFML – State version of FMLA. Currently only set for an 8-hour shift but UW has asked for clarification for those on 10-hour shifts, see website for more details and updates.
* LMS for annual compliance has been released, please complete by 4/1.
* Ebola drill went well except 1) the providers forgot that there is a special testing list provided and they can’t order everything and 2) the LabMed resident call phone tree fell apart somewhere and by the time it made it down the one in TSL thought UWMC was having the drill.
* Safety concern/catch in another building during off hours – don’t let someone “train” behind you they should use their own badge to let them in. If they don’t have a badge, then they can go to the ED entrance. At another building someone trained in behind a staff member, an employee’s coat was stolen that had car keys and then the car was stolen.
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| Lab Update  | * 1 open MLS Lead on eves and 1 MLS Lead on days, 1 MLS2 on mids
* New CLT2 for eve shift begins 3/1/20, coming over from UW Micro
* 2020 Competencies are rolling out. Start doing ASAP and then December won’t be a panic. Tests will automatically open and close on the dates posted on the calendar in the back of the lab, make sure you get them taken before the deadline. First is OR Readback, coversheet is in your notebook. Everyone has the PowerPoint in MTS that will help with the quiz. Also refer to the nursing procedure on the HMC intranet. Current state, the OR has blood products being checked against the computer and not the patient armband. In HMC OR, they perform the initial time-out and check the patient armband against the computer. Once that is complete then they consider the computer as truth. This will change in EPIC but is allowable now.
* Evaluations are written and I will start calling people in to get them. Don’t forget your signed PCISA
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| QA/Blood Utilization | * Dec utilization data, CT ratio 1.1
* RBC- 3 wasted, 5 outdated (some B units)
* PLTs- 12 outdated
* Plasma- 2 wasted, 14 outdated. Don’t that until needed, check the credo cooler shelf for shorter dates
* Cryo- 0 wasted
* ALNW- 22 blood products used
* Medic One – 5 units Whole Blood used
* Trauma Responses- 61
* QA update-
* No FDA reportable events in December, this may be due to the changing of the FDA ruling on what needs to be turned in for Irradiation misses
* See TSL\_Documents for all QIM write ups.
* Safety catches for 2019
* An XPINK was received in the lab and the OR was called, it turns out this was a WBIT. Even though calling the OR/floor seems like a waste of time and energy it is proving to catch mistakes.
* OR naming designation was updated to HMOR. If you happen to see OR17-xx appear, screenshot and let Erin know so we can get IT involved. If you are issuing to OR, please choose the HMOR-xx designation because of blood utilization reports that we run in the future.
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| Staff Round Table | Safety and Disaster Response – will have a few safety briefs, let Dan know if there is a specific topic you would like addressed. Current requests are about; chain of command (who/what/when), how/where/how many people to respond to ED, what paperwork is required, how/when/where to evacuate. AABB standards say TSL must be involved annually so we will participate on one of the below drills.The 2020 planned drills:* Earthquake drill (x2) – one internal to HMC and then the Great Shake out in October
* Complex terrorism drill – still unsure of HMC role, this is a city-wide drill with multiple agency involvement
* Active shooter drill

January birthdays* Dave, Lauren, El, Melissa

Jerome (new CNO) was telling about how he was just doing his HMC BLM checklist and the educators had him repeat sections because he had done something incorrect. Please remember to empower yourself when you are in the lab or OR to gently call out something that doesn’t follow our SOP. Also feel confident to do this during the Direct Observations. This call out helps keep our patients safe and away from “drifts”. |