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| HMC Transfusion Service Staff Meeting 5/21/20 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *I will treat people with Respect and Compassion*
* *I will embrace Diversity, Equity, and Inclusion*
* *I will encourage Collaboration and Teamwork*
* *I will promote Innovation*
* *I am accountable for Excellence*
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| Service Culture Guideline | * I will treat people with Respect and Compassion
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| Hospital Update | * COVID-19
* EPIC go live still set for 1/30/2021
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| Lab Update  | * 2020 Competencies and direct observations are out. Not taking quizzes during the assigned month is automatic failure and will require retraining. Vacations don’t count as “approved” reasons for missing taking.
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| QA/Blood Utilization | * April utilization data, CT ratio 1.1
* RBC - 4 wasted, 7 outdated. 71% fill rate (640/896)
* PLTs - 14 outdated. 72% fill rate (80/111)
* Plasma - 4 wasted, 8 outdated. 56% fill rate (205/364)
* Cryo - 0 wasted. 78% fill rate (7/9)
* ALNW - 8 blood products used
* Medic One - 3 units Whole Blood used
* Trauma Responses- 68
* QA update – see folder
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| Staff Round Table | May birthdays* Mike, Alexis, Kristine
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