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| HMC Transfusion Service Staff Meeting 8/19/21 |
| http://www.komencolorado.org/kdwp/wp-content/uploads/2014/10/Thank-You.jpg | *Patients are First* Pillar Goals* *Focus on Serving the Patient/Family*
* *Provide the Highest Quality of Care*
* *Become the Employer of Choice*
* *Practice Fiscal Responsibility*

Service Culture Guidelines* *I will treat people with Respect and Compassion*
* *I will embrace Diversity, Equity, and Inclusion*
* *I will encourage Collaboration and Teamwork*
* *I will promote Innovation*
* *I am accountable for Excellence*
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| Service Culture Guideline | * I will treat people with Respect and Compassion
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| Hospital Update | * EPIC
* Duplicate samples – if “UC” (unit collect), call and cancel if noticed before collection in case the nurse is already in the room. If lab collect, call phlebotomy before they go up.
* Cancel duplicates through Gen Lab (ORM)
* Physicians are getting a BPA when they place these duplicate orders and it is being ignored. We are trying to create training job aids so they are aware of the repercussion of these duplicates.
* Attestation required BEFORE shift begins
* Masking is still mandatory at all medical centers and while on UW Campus. As of 8/23/21 it will be mandatory in WA to mask inside.
* Hospital census is high, and we are boarding patients in treatment areas like APA and dialysis. APA has moved – please pay attention to where the requests are coming from and verify you are sending to the right location.
* Covid numbers are increasing – doubling every 2 weeks to match the levels of November and December. Hospitalized patients tend to be younger and unvaccinated.
* The third shot of the vaccine is being offered to those who are immunocompromised. If you fall in this category, please contact employee health and they will help schedule your shot. There will also be a booster/3rd shot available to the public later next month. Information regarding that to follow.
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| Lab Update  | * 2021 Quizzes and DOs. Retakes begin in September; you will get an email that tells you which one you need to take. PAY ATTENTION because your sway link will have all open quizzes – only take what you failed.
* CAP inspection may be completely virtual in the last week of September.
* MLS2 and CLT2 open positions.
* Delivery Express and Alpha Courier are the new contracted services. Information on account numbers will follow.
* Roemers need battery changes every 4 years, we have a work order to change the batteries and recalibrate the units. Once that is complete, we will perform a validation using the thermometers like are in the other fridges. If TempTrak goes down, we will have to manually take temps using these.
* There is a major construction project in the works to finally put the sink at bench A back into service. They will have to move everything out of the front area where the fridges are, drop power in the middle of the lab so we can still have these fridges, put up a sound dampening wall/barrier and then jack hammer the concrete out under the ice machine. They will probably start at 6pm on a Friday and work through the weekend. Final information and schedule to follow. They will also fix the bubbles in the flooring in the middle of the lab and by bench C.
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| QA/Blood Utilization | * July utilization data, CT ratio 1.1
* RBC - 7 wasted, 0 outdated (2 were in a credo cooler)
* PLTs – 0 wasted,2 outdated
* Plasma – 5 wasted, 2 outdated
* Cryo - 2 wasted
* ALNW - 42 blood products used
* Medic One - 20 units Whole Blood used
* This is mainly being used by Seattle and KC groups. KC is looking to set up Brothers in Arms donations to help BWNW collect whole blood so that they can ensure the continuation and expansion of whole blood availability.
* <https://biobridgeglobal.org/donors/blood-donation/brothers-in-arms/>
* <https://youtu.be/I_NEgnla3q0>
* Trauma Responses - 105
* QA update –
* One BPDR due to the transfusion tags on whole blood being switched. A unit had been issued out to a Medic One Seattle Credo Cooler so we had lost control of the unit therefore we have to tell the FDA.
* When rejecting multiple samples (for example duplicate ABRH2 and TSCR), please fill out two PSNs but only one QIM is needed. Document both PSN numbers on the QIM.
* See folder for the rest of the information.
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| Staff Round Table | August birthdays* Erin, River
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