University of Washington Medical Center
1959 NE Pacific Street. Seattle, WA 98195
Transfusion Services Laboratory
Policies and Procedures Manual
Original Effective Date:
03-11-16
Revision Effective Date:
03/15/2022

TITLE: Specimen Acceptability and Receiving Test Orders

PURPOSE:

To define specimen acceptability for use in the University of Washington Medical Center-Transfusion Services Laboratory (TSL) and how to maintain records of specimen and order receipt within the laboratory.

PRINCIPLE & CLINICAL SIGNIFICANCE:

Specimen collection is a critical step in the pre-transfusion process and errors in labeling of samples can lead to misidentification and fatal hemolytic transfusion reactions

POLICIES:

- The following test orders should be processed as STAT even if ordered as routine by the provider:
 - Operating Room orders
 - Emergency Department orders
 - Test orders associated with a Massive Transfusion Protocol (MTP) activation
- Patient's at UWMC (Northwest, Montlake, SCCA) and Harboview Medical Center have the same medical record number. The correct record is determined by the HID. HID=U for UWMC patients:

Name	Patient ID	HID	Date of Birth	Sex	Status
ZZTEST,FRI	U9035893	U	10/23/1962	F	ACT
ZZTEST,FRI	U9035893	Н	10/23/1962	F	PRE

- ALL SPECIMENS must be accurately labeled to ensure patient safety and prevent errors in
 patient diagnosis and treatment secondary to misidentified specimens. The UWMC TSL
 will not accept mislabeled or unlabeled specimens. CRITICAL: Specimen may not be
 relabeled, information corrected or sample returned to the nursing unit. If a sample can not
 be recollected, contact the TSL MD on-call for written approval to accept and perform
 testing.
- SPECIMENS must be labeled with the following:
 - Patient's first and last name as it appears in Sunguest (SQ)
 - Patient's Medical Record Number (MRN)
 - Date and time of collection The year is not required. Samples will not be rejected if the year is discrepant.
 - Phlebotomist signature, initials or SQ tech ID
 - 2nd licensed person verifying patient identification signature, initials or SQ tech ID
 - o Indelible ink

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- Mislabeled specimens include:
 - Specimens that are not labeled
 - Specimens that are not labeled with two identifiers
 - Specimens labeled with a patient name or medical record number (MRN) different from that on the accompanying requisition
 - Specimens drawn or removed from the correct patient but labeled with the wrong patient identification (patient hospital number, full patient name or date of birth)
 - Specimens labeled with more than one label and conflicting patient identification
 - Specimens with labels and requisitions that match but have been drawn or removed from a different patient (wrong blood in tube)
 - Specimens labeled with appropriate identifiers but accompanied by requisitions with paitent identifiers from two or more patients, even if one set of identifiers on the requisitons matches the identifiers on the specimen
 - Specimens labeled with truncated names
- Specimen containers must be labeled in the presence of the patient at the time of collection
- Patient identification must be legible on the specimen container
- ABO/Rh confirmation specimen collected for pre-transfusion testing must be collected separate and independent from the type and screen (TSCR) specimens and requires a separate verification of patient identifiers. If collected at the same time as the TSCR, reject the sample and request a recollect.
- Specimens for compatibility testing batteries are valid for three days from the date of collection except for type and screen extended specimens (TSCREX). TSCREX extension (up to 30 days) is approved based on documentation that the patient has not been transfused or pregnant in the last three months and have no history of antibodies.
- REQUISITIONS are not required for test orders placed in EPIC that interface to SQ.
 - Test orders placed in EPIC will interface with Sunquest and be received using SQ General Laboratory function. A requisition is only required when a pending test order in not found in Sunquest.
 - Specimens labeled with EPIC ADT label sent without a requisition
 - Accept if there is a pending TSL SQ order
 - Reject if there is not a pending TSL SQ order
 - Operating rooms will not use EPIC to place test orders. They will use manual requisition UH3364 Transfusion Services Test & Blood Product Request Form for test orders. The specimen will be sent with the requisition to the TSL. This may also apply to other clinical locations and during computer downtimes
 - When a requisition is sent, the following apply:
 - Patient's name and MRN matches exactly the name and MRN on the specimen label and Sunquest. If the name and/or MRN are discrepant, the specimen should be rejected and recollection requested
 - Requisitions that do not arrive with the specimen may be accepted as long as the name and MRN match

If specimen labeled with	Then		
SQ label ### T1000372 R348000348 ### U4557370 DDB: 10/23/2008 ZZTESTLAB,COMPUTER TEST	 Specimen will be sent WITHOUT a requisition Receive specimen in SQ Do not relabel the specimen 		
U4536856 BD:1/28/03 17Y U ZZTEST SARA ADULT UMBC RAD CT DOS:2/13/20 Enc:40536 RES:4543	Specimen will be sent WITH a manual requisition NOTE: If no requisition, check SQ for available TSL orders and receive if available. If no order in SQ, reject specimen. Requisition must include the following:		

Cord Blood Workups

- Cord blood workup (Neonate ABO/Rh) will be routinely performed for the following
 - If Baby's Mother
 - Is Rh negative
 - Is Group O
 - Has no history in Sunquest
 - Has a history of a clinically significant antibodies or no current antibody screen
- DAT IgG will be added to CORDBT battery and performed by TSL for the following
 - If Baby's Mother
 - Is Rh negative
 - Has no history in Sunquest
 - Has a history of clinically significant antibodies or no current antibody screen
 - Per request by clinical provider or TSL Medical Director -provide can complete manual test requisition to request add on test

SPECIMEN REQUIREMENTS:

- 1-6 mL of blood in an appropriately labeled Pink (EDTA), Lavender (EDTA) or Red Top (no additive) Tube
- Must be received within 24 hours of collection and tested within three days of collection.
- Specimens may be stored in the laboratory at 2-6°C if testing is not performed immediately.

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REAGENTS/SUPPLIES/EQUIPMENT:

Reagents:	Supplies:	Equipment:	
• NA	Accession LabelsCompleted Test Requisition	LISBar-code readerTime stamper	

QUALITY CONTROL:

NA

INSTRUCTIONS:

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Specimen Receipt and Acceptability

STEP	ACTION				
1	Time stamp the requisition if sent with specimen				
2	Confirm specimen is Collected in the correct container Labeled with the following Patient first and last name Medical Record Number (MRN) Handwritten date and time (year is not required and should not be rejected if discrepant) zignatures, intials or SQ tech IDs (phlebotomist and verifier)				
3	Verify the following information matches EXACTLY on the specimen, in Sunquest, and the requisitions (if sent): • Patient first and last name (middle name/initial or generational title is not required, but must not be discrepant)				

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	Patient MRN				
	If Then				
	No discrepancies	Go to the next section			
4	Discrepancies	 Contact clinical care staff to verify the correct information and what is listed on the patient's armband Go to section <u>Specimen Rejection</u> 			
		CRITICAL: Specimen may not be relabeled, information corrected or sample returned to the nursing unit			

Receiv	eceiving Interfaced EPIC/Sunquest Test Orders					
STEP	ACTION					
1	If test ordered is		Then			
	ALL TEST orders except CORDBT or TSCREX		Go to r	next step		
	CORDBT		Go to s	Go to section Processing Cord Blood Orders (CORDBT)		
	TSCREX			section <u>Processing</u> (TSCREX)	Type and Screen Extend	
2	Perform a patient hist	tory ch	neck per	SOP Patient His	tory Check	
	If label is	Order i Sunque		Then		
	Sunquest label	Yes		Go to next step		
	EPIC ADT label or other label	Yes		Go to next step		
3		No		If received	Then	
				Requisition	Go to section Sunquest Order Entry and Receipt and	
				No Demisidas	order the test	
				No Requisition	Go to section Specimen Rejection	
4	Select "General Laboratory' function in Sunquest					
5	 Click on 'Orders' Select <orders modify="" receipt=""> (Order Access box will open)</orders> 					
6	If labeled with	Th	en			
J	SQ label •		Select <container id=""> from the dropdown selection</container>			

STEP		ACTION				
	 Scan container ID from the labeled specimen Click <get patient=""></get> 					
	EPIC ADT label	Enter/Scan the MRN from the specimen Click <get patient=""> and select the correct patient if the 'Patient Select' box appears Select patient record under HID location:U Name</get>				
7	Click < Display Orders	> and highlight the appropriate order				
8	 Update and/or enter the following information in the 'General Information' box Collection Date and Time - update the collection date and time from the specimen label Received Date and Time (Type T for today, <tab> to accept default of now)</tab> Enter tech code in the <phlebotomist code=""> if specimen is drawn by a phlebotomist. "Ver 1" on label will be a SQ tech code indicating phlebotomy draw</phlebotomist> 					
	If	Then				
9	 Click <receive></receive> Verify checkmark X is next to the CID number that is the same as the labeled specimen Click <save></save> 					
	EPIC ADT label	 Update the container type, if necessary Click <route></route> Click <save> when Result Entry Box appears.</save> 				
	NOTE: Notify Specimen Processsing (SPS) if a non TSL order was received in error					
10	Accession (ACC#) and containers labels (CID#) will print for specimen with EPIC ADT label NOTE: Reprint label can be done using SMART function, click <utilities>, click <reprint label=""></reprint></utilities>					
11	Go to section Labeling and Routing Specimens for Testing					

Sunquest Order Entry and Receipt

STEP	ACT	ON
1	Open Order Entry (OE) in Sunquest	Order Entry
2	Look up the patient by the MRN	

STEP	ACTION							
	Select patient record un	der HID location	n: U					
3	Name Patient ZZTEST,FRI U903589 ZZTEST,FRI U903589	3 U 3 H	Date of Birth 10/23/1962 10/23/1962	Sex F F	Status ACT PRE			
		NOTE : Order must be placed in the correct location.HID: U belongs to patient at UWMC and H belongs to patient at HMC						
4	Select the correct "Ever	t" (account#)						
5	Enter the collection date <collect time=""> field</collect>	and time on the	e specimen label in the	<collect< th=""><th>Date> and</th></collect<>	Date> and			
6	Enter the receive date a <receive date=""> and <r< th=""><th>eceive time fiel</th><th>d></th><th></th><th>the</th></r<></receive>	eceive time fiel	d>		the			
7	Enter any additional info provided. (Physician 6 digit#,comments) NOTE: Enter UNK000001 if physician code not available or found							
	Enter diagnosis code							
	If patient is	Then diagno	sis code is					
8	Outpatient or ER		e from requisition					
	Inpatient	Not requirEnter NDX	ed K if no diagnosis is prov	ided				
9	 Enter the appropriate test code using the SQ code – refer to Appendix A: Sunquest Test/Battery Order Codes Enter <s> in the modifier filed if order is STAT</s> NOTE: Operating room, emergency department and MTP orders should be ordered as STAT even if ordered as routine by the provider Click <save></save> 							
10	Click <route> at the Container and Specimen Entry pop up window</route>							
11	 Accept the default physician instructions NONE Enter units ordered (%UO) in the Result Entry box. Note: %UO can be updated if there is a pending red cell component order Click <save></save> 							
12	 Click <save></save> Retrieve labels from printer Go to section <u>Labeling and Routing Specimens for Testing</u> 							

Labeling and Routing Specimens for Testing

STEP		ACTION		
	Verify information and adhere the lab		# labels match the specimen and requisition	
	If	Then		
	Requisition	Attach the ACC# lab	Attach the ACC# label	
1	Specimen	 Initial the CID# label as verification that specimen acceptability has been checked Adhere the CID# label lengthwise in a manner to leave the name and MRN on the original EPIC ADT label visible. Specimens with SQ label do not need to relabeled unless a new order such as TXM is placed on a BBHOLD Adhere additional CID# labels in a manner allowing the original CID#, name and MRN to remain visible 		
	Check samples for	clots prior to centrifug	gation	
	If clots are	Then		
2	Detected	Mark across the top of the cap with a Sharpie to indicate that the sample must be tested manually Go to next step		
	Not detected			
		en and check for the for	ollowing:	
	If	Then		
	Low Volume	MLS to assess for recollection		
		If	Then	
		Acceptable	Go to next step	
3		Not Acceptable (QNS)	Go to section 'Specimen Rejection', the specimen is unacceptable for testing	
Moderate to Gross Lipemia		in testing due to inter	the manual testing bench to prevent delays ferrrence with Vision test interpretation	
	Contamination with I.V. Fluids	unacceptable for test	men Rejection', the specimen is	
4	Route specimens to the appropriate test area based on the following: Order priority (Stat vs. Routine): Use method that will meet required TAT – Manual may be father than the case of MTP or emergency blood request. consider performing a manual ABORh to allow issue of compatible placements		area based on the following: e): neet required TAT – Manual may be faster emergency blood request. consider	
	 Grossly hemolyzed or lipemic specimen: Processing on Vision may result in invalid results Short draw specimen: May be QNS on Vision due to dead space requirements for pipetting 			
	Clotted specimen: Test specimen using manual method			

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Specimen Rejection

STEP	ACTION	
1	 Notify the patient's nurse the specimen is unacceptable and needs to be recollecting if testing is required Document the following on a QI: Name person notified Summary of the conversation Name of test ordered and reason for rejection Date & Time of notification Tech ID 	
	If order is	Then
2	Not received in Sunquest	Cancel the order following the instruction in SOP Sunquest: Canceling Orders and Correcting Results
_	Received in Sunquest	Give sample to a MLS and ask them to cancel the order following SOP <i>Sunquest: Canceling Orders and Correcting Results</i>
3	 Complete the QI and attach the following to the QI form Photocopy of Requisition if provided Photocopy of the specimen label 	
4	Place the specimen in the unacceptable specimen bin	

Processing Cord Blood Orders (CORDBT)

1 10003	ssing Cord Blood Orders (CORDBT)		
STEP	ACTION		
1	Review the mother's medical record to determine if cord blood testing is indicated NOTE: Follow instructions in Appendix B: Identifying Baby's Mother in EPIC to identify the mother or call the RN for the mother's information		
2	 Go to Sunquest Blood Bank Inquiry (BBI) Retrieve the mother's record using the MRN obtained in step 1 above 		
3	Perform a history check of the mother's SQ record to determine if the mother: Is Rh negative Is Group O Has no history in SQ Has a history of a clinically significant antibodies or no current antibody screen		
	If Then		
T CONOMIONS ARE		Receive the CORDBT order in SQ according to the appropriate section above – sections Receiving Interfaced	

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	Receipt	t Orders or Sunquest Order Entry and	
	None of the conditions are met Go to step 5 Go to step 5	Go to step 5 Go to next step	
4	 Cancel order-refer to SOP Canceling Orders and Correcting Results in Sunquest Reorder test as a BBHOLD according to section Sunquest Order Entry and Receipt Save sample - refer to SOP Specimen and Unit Segment Management Go to next step 		
5	 Enter the mother's information and the baby's MRN on the Cord Blood Log for all cord blood specimens regardless of order placed (CORDBT or BBHOLD) NOTE: If a peripheral blood sample (TSCR) is received in place of a CORD sample, the order should be written on the Cord Blood Log. Cord Blood Log is reviewed to ensure that every patient that delivers at UWMC is evaluated for Rh immune globulin administration 		
6	MLS staff Perform cord blood testing to determine If Mother is Rh negative No current antibody screen No history in Sunquest History of clinical significant antibodies Mom is group O only	Then Add on %DIG test to battery and perform testing on sample No further testing needed Report ABO/Rh test result per SOP ABO/Rh Manual Tube Method	
7	MLS staff DAT IgG can be requested by clinical provider. A manual test requisition requesting DAT IgG is acceptable if add on test is not in EPIC. Note: Add on test requisitions do not print in TSL		
8	 MLS staff reviews the Cord Blood Log daily to: Verify that DAT IgG testing on cord blood was performed for the following Rh negative mom No history on mom Mom with no current antibody screen or history of clinically significant antibodies Verify that Rh Immune globulin was administered for qualifying mothers Contact TSL MD on call for the following was indicated but not done: Rh immune globulin was not administered 		

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o Rh immune globulin workup (RHEV) was not ordered

Processing Type and Screen Extend Orders (TSCREX)

	ssing Type and Screen Extend Orders (TSCREX)		
STEP	ACTION		
1	Receive specimen and verify acceptability per section Specimen Receipt and Acceptability		
	Verify that patient has not I	been pregnant or transfused last 90 days	
	If	Then	
	Patient was NOT transfused or pregnant last 90 days	 Patient is eligible for type and screen extend Receive the TSCREX order in SQ according to the appropriate section above – sections Receiving Interfaced EPIC/Sunquest Test Orders or Sunquest Order Entry and Receipt MLS enters EXTS- Sample eligible to extend for planned procedure under BBC (Blood Bank Comment) in Blood Order Processing 	
2	Patient was transfused or pregnant last 90 days	 Patient is not eligible for type and screen extend Receive the TSCREX order in SQ according to the appropriate section above – sections Receiving Interfaced EPIC/Sunquest Test Orders or Sunquest Order Entry and Receipt Notify caregiver that the patient is not eligible for sample extension and the specimen will expire in 3 days. If blood is needed after 3 days, a new specimen will need to be collected. Document who was notified,date and time and patient is not qualified on the requisition MLS enters NOEXT- Sample ineligible to extend and expires three days from collection. Redraw if procedure is more than three days from collection under BBC 	

Extending TSCREX Day of Surgery (MLS only)

	Ing ISCREX Day of Surgery (MLS only)		
STEP	ACTION		
1	Receive verification from the clinical team the patient was not transfused or become pregnant since the TSCREX specimen was collected		
	Verify the TSCREX order has a comment indicating the patient qualifies for specime extension		
	If comment is	Then	
2	Present	Continue to next step	
	NOT present	Notify caregiver that the patient is not eligible for sample extension and a new T&S sample must be submitted	

STEP	ACTION	
	Verify the sample was collected within the last 30 days	
	If collected	Then
3	< 30 days ago	Continue to next step
	> 30 days ago	Notify caregiver that the patient is not eligible for sample extension and a new T&S sample must be submitted
4	 Verify the following criteria are met since sample collection: No history of clinically significant antibodies Current antibody screen negative No history of transfusion in last 3 months (review history in Sunquest in addition to patient response to questions) No pregnancy in last 3 months 	
	If criteria are	Then
	Met	Continue to next step
	Not met	Notify caregiver the patient is not eligible for sample extension and a new T&S sample must be collected
5	Select the TSCREX order in Sunquest BOP	
6	 Update the sample expiration with an additional 3 days (T+3) and perform electronic crossmatch on any requested units Override the QA failure according to SOP Sunquest: Responding to Quality Assurance Failures 	
7	Click <save></save>	

CALIBRATION:

NA

PROCEDURE NOTES AND LIMITATIONS:

NA

REFERENCES:

- Technical Manual. Bethesda, MD: AABB Press, current edition
- Standards for Blood Banks and Transfusion Services. Bethesda, MD: AABB Press, current edition

RELATED DOCUMENTS:

FORM Quality Improvement
FORM Cord Blood Log
SOP Patient History Check (HXCK)
SOP Canceling Orders and Correcting Results in Sunquest
SOP Blood Component Order Receipt and Processing

UWMC SOP Appro	oval:	
UWMC CLIA Medical Director		
	Andrew Bryan, MD	Date
Transfusion Service Manager	Nina Sen	Date
	Nina Sen	
QA Manager	Tayler Reeves	Date
Transfusion Service Medical Director	rayler Reeves	Date
	Monica Pagano, MD	
UWMC Biennial R	eview:	
		Date
		Date

REVISION HISTORY:

4/21/17: Updating the SOP to include the following changes:

- The year of collection is not required on specimens and will not be rejected if discrepant
- Written date and time of collection on the requisitons is not required of the phlebotomist and the specimen will not be rejected if discrepant

8/14/18: Revised for implementation of interfaced inpatient product orders.

2/02/19: Added referral to SOP Order Processing to receive neonatal RBC orders (TNRBC) 3/27/2021: Updating the SOP to include the following changes:

- Updated for implementation of EPIC for inpatient and outpatient electronic medical record. Specimens with orders in SQ will no longer require a paper requisition.
- Revision include new specimen acceptability requirements and instructions how to look up mother's ID for cord blood evaluations.
- Added instructions for processing test orders from the operating room, emergency room and associated with MTP as STAT even if ordered as ROUTINE by provider.
- Changed name of SOP form Specimen Acceptability and Order Receipt to Specimen Acceptability and Receiving Test Orders

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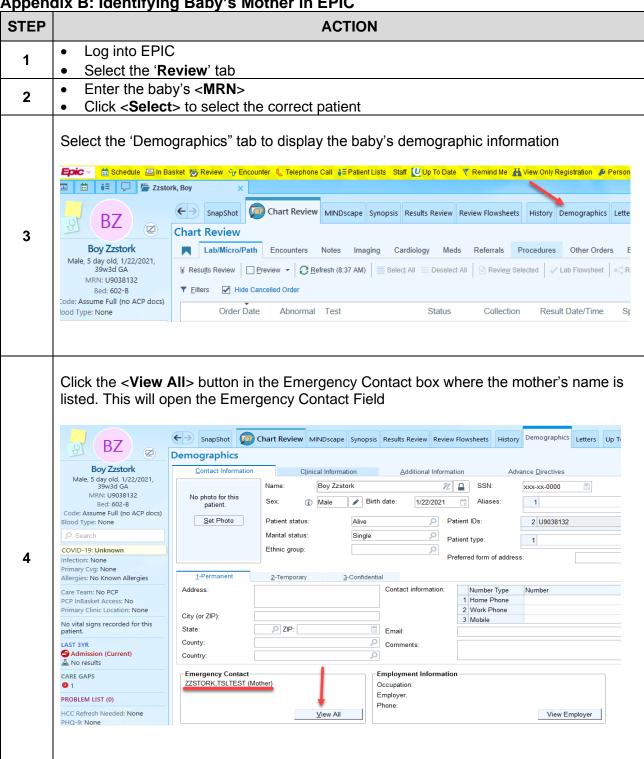
1/24/22: Updating change in Sunquest CID label, removing DAT IgG test from CORDBT battery and available as add on testing

APPENDICES:

Appendix A: Sunquest Test/Battery Order Codes

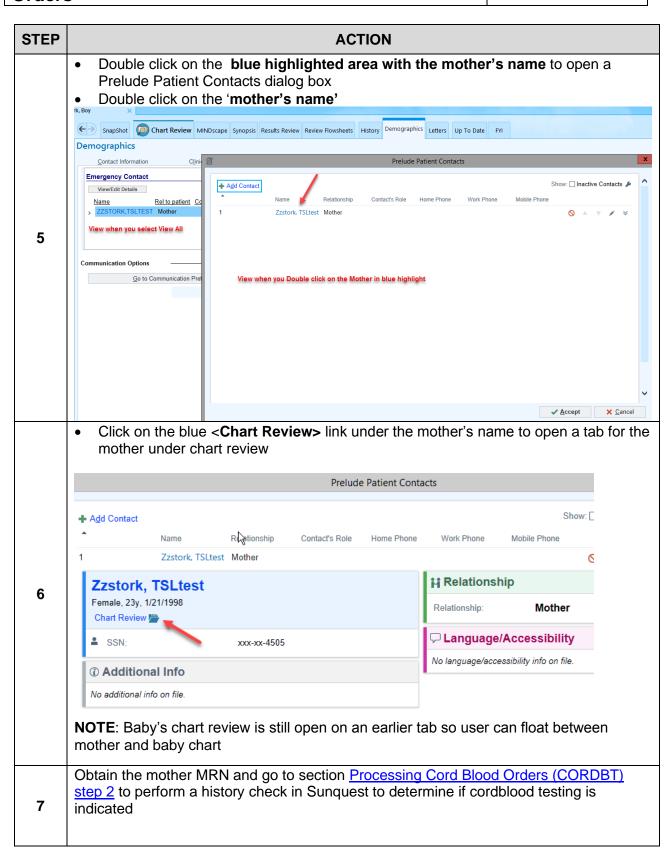
Sunquest Code Description		
ABRH	Blood Type	
ABRH2	Blood Type confirmation	
ABSCR	Antibody Screen	
АВТА	Antibody Titer RBC Anti A	
АВТВ	Antibody Titer RBC Anti B	
ABTIGG	Ab Titer RBC IgG or Allo Ab	
BBHOLD	Blood Bank Hold Sample	
BBRH	Rh Only	
CORDBT	Cord Blood/Neonate blood type	
DAT	Direct Antiglobulin Test	
ELUT	Antibody Elution	
ER	Emergency Release	
PREN	Prenatal testing	
RHEV	Rh Immune Globulin Evaluation	
RHPHEN	Rh Phenotype	
SAPHEN	Single Phenotype	
TRRX	Transfusion Reaction Workup	
TSCR	Type and Screen	
TSCREX	Type and Screen, Extended	
ТХМ	Type and Crossmatch	
XPINK	Additional Blood Bank Sample	

Appendix B: Identifying Baby's Mother in EPIC



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STEP	IMPORTANT: Mother's blood type is listed in the patient demographic section. This is historical and should NOT be used to determine if testing of the baby's cordblood is indicated or if a confirmation ABO/RH is needed for a blood order because it does not designate where and when the blood type was performed. To find current ABO/RH of mother, review results in Sunquest or open the type and screen results in EPIC.				
		tab for baby's chart review			
	□ 🛗 🗯 🖵 👺 Zzstork	Boy 💆 Zzstork, TSLtest 🗙	tab for mother's chart review		
	1 00	← SnapShot Chart Review MINDscape Synopsis Resul	ts Review Review Flowsheets History Demographics Letters Up To I		
	TSLtest Zzstork Female, 23 year old, 1/21/1999 ∰ MINU: U0398977 Bed: 602-01 Code: Assume Full fino ACP docs) GA/RDD: 39943d (1/24/2021) Blood Type O. NEGATIVE	LabMicroPath Encounters Notes Imaging Cardiolo Renuts Review □ Preview - □ Behesh (8:58 AM) ■ Select All			
	O Search	Recent			
	COVID-19: Unknown Infection: None Primary Cvg: None Allergies: Not on File	01/25/2021 CBC 01/25/2021 CBC with Diff 01/25/2021 Protime (Coag Screen (In process Normal 01/25/2021 15:55 M1003646 Needs to b Normal M1003642 Needs to b Normal M1003642		
	Care Team: No PCP PCP InBasket Access: No Primary Clinic Location: None	01/25/2021 Renal Function Panel 01/25/2021 Magnesium	Needs to b Normal M1003642 Needs to b Normal M1003642		
	No vital signs recorded for this patient.	01/25/2021 Magnesium	Needs to b Normal M1003635 Needs to b Normal M1003635		
	LAST 3YR Admission (Current) Lab (1)	01/25/2021 Renal Function Panel	Needs to b Normal M1003635 Needs to b Normal M1003635		
	CARE GAPS	01/25/2021 Basic Metabolic Panel	Needs to b Normal M1003635		
		01/22/2021 Type and Screen	Final result Unit Collect 01/22/2021 10:35 F1000117		