

Lead Meeting minutes 2-1-23

- Crystal + Alyssa report to Tayler as Quality team
- 1 Quality Manager for all of Lab Med (previously)
 - has been a struggle to get QA team up & running
- Lead huddles: trying to get back to our pre-COVID track of monthly lead meetings
 - Decide if ~~we~~ want to meet once a month or every 4 other
 - want to keep short
- what's working and what isn't, feedback from dayshift
 - having people
 - flexibility
 - people willing to pick-up
 - on the job experience - 1yr = eligible to sit
 - ↳ certification

} going well

 - MLS trainee is now 18 m. duration
 - Can hire ~~bio~~ non-cert staff and they have to sit for exam
 - don't need to give them exams to gauge
 - need from us: let Nina know if they are failing competencies
 - 9 people need to take exam
- Fall short:
 - feedback from "trainers" is inconsistent. One person, says it do it this way and next person and says something.
 - we know somethings fell through the cracks
 - de-ice for example
 - new hires are coming to leads instead of checking SOP.
 - doesn't feel like a team.
 - how do we build our team?
 - connect
 - new people are hesitant to ask for help
 - Tone is everything
 - can send questions to Nina if we are being bombarded
- case study for/statistics for errors so people can learn
 - Quality meetings will be open to all last Mon of month @ 1430
 - Quality pin board

- AABO ~~reac~~ accreditation 2024?

- tx 40,000/year

20-25k RBC

15-20k PLT

we do pretty good job when you take the volume & complexity into account

new group

- people willing to pick up

- people willing to pick up

- on the job experience - 1st eligible to sit

certification

1st course is now 18 in duration

can't have the correct staff and they have to sit for exam

can't need to give them exams to change

need from us: let them know of what we're looking for

* A people need to take exam

11/17/20

what if we have a manager who person, would do it

the way out next person and some something

in the meantime, fill through the cracks

level for example

new lines are coming to leads instead of checking off

doesn't feel like a team

how do we build our team?

can people be trained to ask for help

can send questions to him if we are being hindered

since staff for statistics for more or people can learn

Quality matters will be open to all set up of minor QRS

and/or boards