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| **EINSTEIN MEDICAL CENTER HOSPITAL LABORATORIES** |
| X EMCP  EMC-EP |

# LABORATORY HUDDLE MINUTES CHECK-IN

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| **Laboratory Huddle Date:** | **2/11/20** |  | | **The purpose of the huddle is to:**   1. Team member shares their number one priority of the day and important updates. 2. These meetings keep team members informed of important information, help hold people accountable, and allow for sharing of collective intelligence. 3. This is not the time to solve problems, however sharing issues or priorities with the team will lead to sharing of ideas and solutions by others once the meeting is over. |
| **Days Since Last Lab Huddle:** | 90 days | |  |
| **Section:** | **Blood bank** | |  |
| **Reporting Lab Staff Name(s)** | Dr. Bala | |  |
| **Staff Huddle** | |  |
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| **Good News to Share: NA** |  |
| **Recognition: NA** |  |
| **Staffing Issues: NA** |  |
| **New news: NA** |  |
| **Instrument / Equipment Issues: NA** |  |
| **Specimen Related Issues – Patient ID Errors: NA** |  |
| **Processing / Reporting Delays: NA** |  |
| **Customer / Patient Complaints:**   * **Exsanguination Process** * **Discrepancy with previous results, what should you do? Ex: DAT neg on 2/1/20 and DAT pos on 2/2/20.** * **Current Sickle Question process? Any ideas?** | * **Exsanguination Process:**   The exsanguination process is a **continuous** process. Once the first pack goes out the door you have 30 mins to prepare the 2nd pack. Continue this process until the physician instructs you to STOP!   * *Discrepancy with previous results, what should you do? Ex: DAT neg on 2/1/20 and DAT pos on 2/2/20.* **If you are notified that a physician suspects that previous results are incorrect, wants the test repeated and your results are different than the previous test. I NEED YOU TO WRITE AN OCCURRENCE REPORT! I was blind-sided about physicians getting conflicting DAT results. THIS CANNOT HAPPEN!! I need to investigate and address wrong results IMMEDIATELY! NOT 1 month later when the specimens are discarded.**   **Currently I am looking into why results are not consistent.**   * **Current Sickle Question process? Any ideas?** |
| **Facilities / Environmental Issues: NA** |  |
| **Other: CAP window open until March 11, 2020** |  |