Flowchart for Reporting of Mislabeled Specimens vs Specimens of Questionable Integrity

Discrepancy in Patient Results Found:

* Failed Deltas
* Suspicious Combination of Results from Previous Results

Investigate for obvious causes, such as Blood Transfusion, Dialysis, recent code, IV fluids. This may involve a conversation with the nurse.

No known cause for discrepancies:

Perform ABORH, if patient has a historical type

ABORH same as historic type or patient has no previous type

= QUESTIONABLE INTEGRITY

ABORH differs from historic type

= MISLABELED SPECIMEN

Nurse Drawn Specimen – Notify patient’s nurse & Nursing Supervisor. If unable to contact Nursing Supervisor, contact VP of Nursing (AnnMarie Papa).

Request a redraw.

Phlebotomist Drawn Specimen -

Notify Phlebotomy Supervisor, in person or by email. Have tests redrawn.

Nurse Drawn Specimen – Notify patient’s nurse & Nursing Supervisor. If unable to contact Nursing Supervisor, contact VP of Nursing (AnnMarie Papa).

Request a redraw.

Phlebotomist Drawn Specimen -

Notify Phlebotomy Supervisor, in person or by email. Have tests redrawn.

Cancel test in Pathnet (AD01-041) as

Questionable Integrity

Cancel test in Pathnet (AD01-041) as

Mislabeled Specimen

Reorder Tests

Reorder Tests

Enter PSN (AD01-026) as follows:

Event Type: Specimen Labeling

Event Details:

Mislabeled Specimen

Date & results for previous ABORH

Date & results for current ABORH

List dates & results which gave a delta flag

Enter PSN (AD01-026) as follows:

Event Type: Specimen Labeling

Event Details:

Questionable Specimen Integrity

Previous & current ABORH same

or

No historical ABORH available

List dates & results which gave a delta flag

The following will also be considered Mislabeled Specimens and will follow the left side of the flowchart:

* Specimens received in lab with multiple labels with different patient identifiers.
* Nurse or Physician notified lab that a specimen is incorrectly labeled.