Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_

Troubleshooting Quiz, Chemistry Techs 2024

1. **The LH calibration was just completed and you realize LH reagent is down to two tests. It’s Thursday. What do you do? Choose as many as are appropriate:**

a. Ask for instructions from the supervisor.

b. Send the LH specimen to EMCP immediately.

c. The supervisor is not available and you ask the Hematology supervisor to order a kit and a calibrator for delivery overnight.

d. Put the specimen in the rack in the walk-in for testing on Tuesday.

2. **The Alinity 2 has a problem and the troubleshooting you tried did not make a difference.**

 **What do you do next?**

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3. **Where in MediaLab do you find the steps for an emergency shutdown of the Alinity?**

4. **There is a second place where an emergency shutdown procedure is available. Where is it?**

**5. You may use Tiger Text to contact a clinician with a critical result. You should include: your name, the patient name and DOB (or MRN) and the result.**

 **True \_\_\_\_**

 **False \_\_\_\_**

6. **When aliquoting specimens into small cups, identification on the specimen cup:**

a. is not essential as long as the cup is removed and thrown away after testing.

b. is not essential as long as the specimen is poured back into the primary tube immediately as it is removed from the analyzer.

c. Must have a unique patient identifier like an accession #

d. is not necessary if it is a control material.

7**. An ED specimen is hemolyzed and the K+ is 6.9. What do you do? More than one may be applicable.**

a. Cancel the entire specimen as hemolyzed and re-order all the tests for a redraw on a new accession number.

b. Call the ED and let the RN know that a new specimen must drawn and the orders are being placed for them.

c. Result the remainder of the ordered tests. Cancel the K+, re-order it and let the RN know to redraw.

8. **You start your shift and there is a CAP survey that is complete but the results are not logged on the response sheet. What do you do?**

a. Finish the survey by logging the results and place the survey on the Supervisor’s door.

b. Finish the survey by logging the results and place the survey on the Supervisor’s door.

c. Finish the survey by logging the results and place the survey on the Supervisor’s door.

d. All of the above.

9. **The floor calls and tells you that they have not received the FFN collection kits they asked for a week ago, so they used a swab in a tube containing sterile saline instead and are sending it down. What do you do? May be more than one that is appropriate.**

a. Reject the specimen.

b. Notify the Supervisor to obtain collection kits.

c. Accept the specimen but tell the floor it may not be completely accurate.

d. You find a collection kit and send it to them to re-collect now.

10. **What happens with re: testing, with a positive Syphilis Antibody?**

a. Reflex to ANA and sent to Quest.

b. Reflex to RPR and sent to the Micro Dept.

c. The reflex must be to a Rubella IgG

d. Relfex to a DAT and sent to Blood Bank.