EFFECTIVE MONDAY 8/14/2023

**ER NOTIFICATION OF HEMOLYZED SPECIMENS**

Any specimen from the ER that is sent for redraw due to hemolysis must be followed up with a Mobile Heartbeat text to the Nurse assigned to that patient. If there is no nurse assigned, then text the assigned attending. Finally, if there is no attending then the ED charge nurse must be notified.

After requesting a redraw in Beaker due to Hemolysisis:

Text Via the Mobile heartbeat phone:

1. Log in to the phone.
2. Use the patient icon  in the navigation bar on the bottom of the screen the patient search bar
3. Type in the patient’s name and click on search, them click search all hospitals.
4. Click on the patient’s name and the patient information will open.
5. Under the Dynamic care team, there should be an attending and a nurse assigned.
* Click on the nurse’s name(or attending if a nurse is not assigned) and the contact details will open.
* Using the text option, send the nurse / DR. a text that the specimen is hemolyzed(indicate the test) and needs to be re-drawn.
* Send the text

**or**

Text Via the Mobile heartbeat APP

1. Open the Mobile Heartbeat App on your computer

 

1. Log-in to the App
2. Click on the patient icon  on the navigation bar
3. Click on ***assigned units*** and enter the patient’s name in the search bar and hit enter
4. Click on **Search all hospitals** and follow steps 4 and 5 for the Mobile Heartbeat phone

IF THERE ARE NO CONTACTS UNDER THE DYNAMIC CARE TEAM THEN THE **ED CHARGE NURSE** SHOULD BE NOTIFIED.

1. Click on contacts 
2. In the search bar type: BH ED Charge nurse
3. Follow step 5 from above instructions.(The patient’s name will not populate in the text like it does when you text from the patient search, so you will need to identify the patient and the test that needs to be redrawn )