

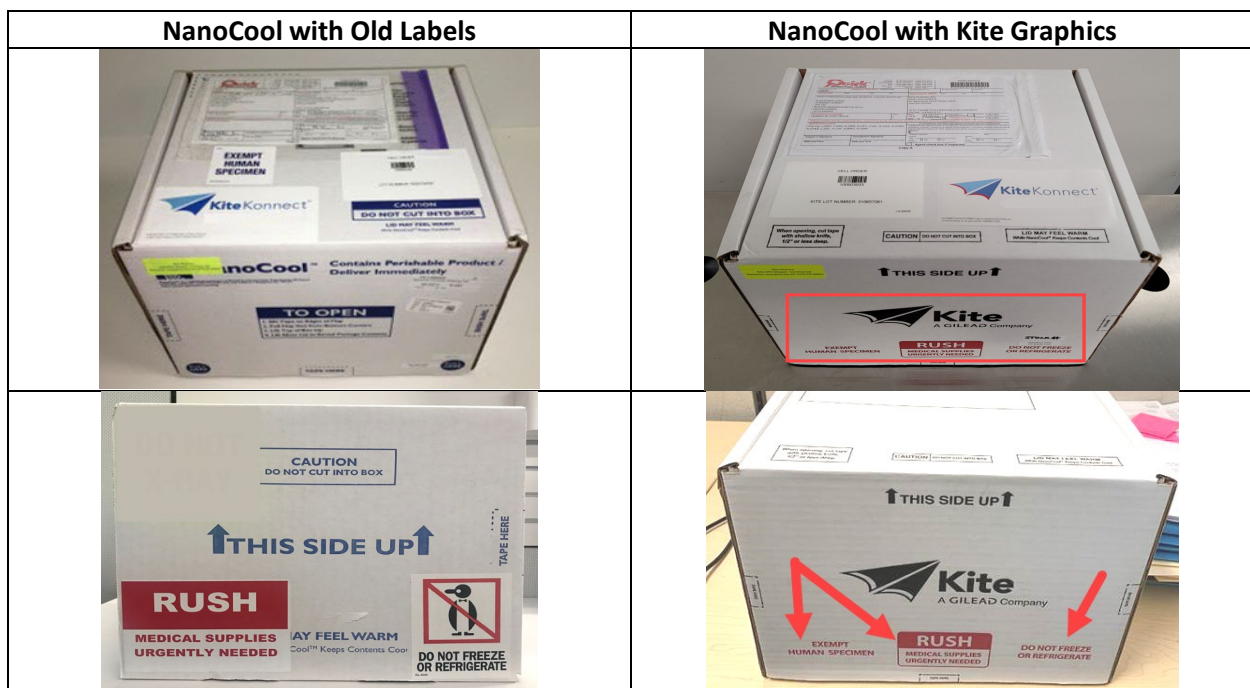
## Kite Quality Notification

**To:** Kite Authorized Sites  
**From:** Kite Quality Assurance – US Site Qualification  
**Subject:** Kite Branded Apheresis Shippers (NanoCool®) and Donation Identification Number (DIN) in ACM  
**Date:** 25 January 2022

Kite has updated the look of the NanoCool® apheresis shipper kit with custom graphics including Kite logos and standard handling information printed directly on the NanoCool® box. The Kite Return Material Authorization (RMA) label, Kite Konnect® label, and courier waybill will still be applied as labels onto the exterior of each NanoCool® shipper.

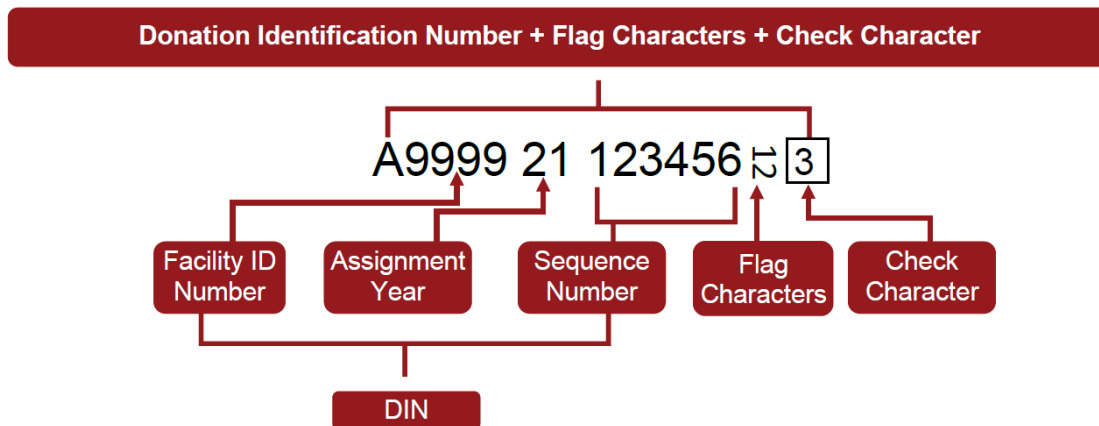
The following standard handling information items were formerly applied as **labels** and will be **printed directly on** the NanoCool® box: “Exempt Human Specimen”, “RUSH Medical Supplies Urgently Needed”, “Do Not Freeze or Refrigerate”.

This update is cosmetic in nature and there are no changes to the process for receipt of the patient-specific Nanocool® or the apheresis pack-out procedure. We anticipate over the next 1-3 months, Kite-branded NanoCool® shippers will start to arrive at Authorized Treatment Centers as we deplete our current inventory of NanoCool® shippers with old graphics and standard handling labels. As we continue to roll out the NanoCool® with Kite graphics, some sites may receive the new NanoCool® design before others. There is no need for concern as the NanoCool® with old graphics are still acceptable for use and there is no need to discard the kit.



### Donation Identification Number (DIN) entry in Apheresis Collection Module (ACM)

The DIN is comprised of a Facility ID Number, Assignment Year, and a Sequence Number. There are also flag and check characters at the end of the DIN which is intended to confirm the accurate entry of the DIN when a manual keyboard entry is performed. **Flag characters** and the **check character** are present for process control, but **not actually a part of the DIN itself**. These process control characters would not routinely be recorded in records for the product. Even though the flag characters may be on the Apheresis Report or Kite Final Product Label, Kite does not consider the flag and check characters part of the DIN. Only the first 13 characters are considered for the DIN. Our Apheresis Collection Module is not capable of picking up the check characters when scanned. When completing the DIN entry in ACM, please only include the first 13 characters.



If you have any additional questions or concerns, please contact your Kite Quality Manager, Cell Therapy Account Manager or Kite Konnect (1-844-454-KITE).